



**CITY OF PHOENIX, ARIZONA
OFFICE OF THE CITY ENGINEER
DESIGN AND CONSTRUCTION PROCUREMENT**

REQUEST FOR QUALIFICATIONS

**STREET TRANSPORTATION DEPARTMENT
ADA TRANSITION PLAN
ENGINEERING SERVICES
ST87500055**

**PROCUREPHX PRODUCT CATEGORY CODE 925000000 &
962580000
RFx 6000001372**

REQUEST FOR QUALIFICATIONS

The City of Phoenix is seeking a qualified consultant team to provide Engineering services to identify and evaluate current services, policies, practices, and physical obstacles in the public Right-of-Way for individuals with disabilities. Services may include evaluation, survey, design, and cost estimating services.

SECTION I – PROJECT DESCRIPTION

The City uses the Public Right of Way Accessibility Guidelines (PROWAG) as the best management practice for work within the public Right-of-Way (ROW) but has not yet fully adopted PROWAG as a standard through a City ordinance. The Street Transportation Department Americans with Disabilities Act (ADA) Transition Plan will be updated with PROWAG as the standard and allow for 'Technical Infeasibility' studies to provide lesser options that still meet the 2010 ADA Standard.

The City of Phoenix Street Transportation Department is requesting the development of an ADA Transition Plan to comply with the ADA and the PROWAG regarding its public ROW services contained wholly or in part in the Public Right-of-Way. The firm will work with the City to define standards, conduct an evaluation identifying where deficiencies limit accessibility, develop a transition plan, and integrate data collected into existing GIS based systems. All work shall conform to the US Access Board, Federal Highway Administration, and Arizona Department of Transportation policies and procedures.

Although some facilities have been constructed and/or renovated in the recent past, changes in ADA codes and best business practices have evolved, a survey will be required to ensure compliance on the City-owned facilities within the public ROW are as follows:

- ADA Ramps and Curb Cuts.
- Public Sidewalks (Pedestrian Access Route), Walkways, and Paths.
- Crosswalks (marked and unmarked), Intersections, and Traffic Circles.
- Audible Pedestrian Signals (APS).
- On-street parking (metered, unmetered, and parking lots).
- Any activity nodes or park-like facilities managed by the Street Transportation Department (e.g. Richard and Annette Bloch Cancer Survivors Park).

The City currently has an undefined number of public sidewalks (of various widths), and ADA ramps and curb cuts. Phoenix also manages 1,167 traffic signals, and 84 pedestrian beacons. Further, Phoenix operates two revenue programs within the public Right-of-Way (On-Street Parking and Micromobility Rentals).

SECTION II – SCOPE OF WORK

The City of Phoenix Street Transportation Department is seeking to establish an ADA Transition Plan focused on public facilities and assets within the public ROW. The selected firm will work with the City to develop a comprehensive ADA Transition Plan based on State and Federal requirements, guidance from City staff, and public input. The ADA Transition Plan will include, but is not limited to the following components:

- Develop standards and methodology used to conduct the self-evaluation.
- Provide a summary of self-evaluation findings, including barrier details and locations.
- Provide estimated costs and recommended implementation schedule for remediation based on an assessment of current and possible new funding sources.
- Prioritize recommendations for barrier removal, including methodology for prioritization.
- Develop procedures and forms for monitoring the implementation of the ADA Transition Plan, evaluating, and documenting additional barriers, and filing Requests for Accommodation.
- Identify design guidelines and construction standards for implementation, including design of standard details and special details drawings for barrier remediation methods.
- Present findings to Department Leadership and City Management as requested.

- Develop a Technical Infeasibility test and process for documenting.
- Develop a detailed final Plan to satisfy federal requirements and improve remediation efforts for Street Maintenance and Planning Groups. The work anticipated will generally include, but not be limited to, the following:
 - List of Non-Compliant Facilities, Policies and Programs
 - Remedial Action Required for Compliance
 - Cost Estimates for Required Improvements
 - Recommended Phasing & Timeline for Improvements
 - Procedure for Monitoring & Reporting Compliance Efforts
 - Public involvement and Grievance Plan
- Prepare the ADA Transition Plan in conjunction with City personnel and other stakeholders by conducting the self-evaluation inspections with regard to Title II compliance and applicable federal and state regulations for City facilities within the Public Right-of-Way.

Use of UNIFIER, an Application Service Provider (ASP) web-based project management database, may be required. The following information provides a guideline for utilization. Any questions related to the requirements of UNIFIER should be directed to the Project Manager.

- The Consultant will be required to maintain all project records in electronic format.
- The City provides an ASP web-based project management database which the Consultant will be required to utilize in the fulfillment of the contract requirements.
- The Consultant shall provide a computerized networked office platform with broadband internet connectivity.
- UNIFIER training will be provided through the City of Phoenix to firms under contract.

SECTION III - PRE-SUBMITTAL MEETING

A pre-submittal meeting will be held at 10:00 a.m. on Thursday, September 21, 2023, at 1034 E. Madison Street, Phoenix, AZ 85034, Gecko Conference Room. At this meeting, City staff will discuss the scope of work, general project requirements, and respond to questions from the attendees. It is strongly recommended that interested consultants attend the pre-submittal meeting. Inquiries regarding the project scope outside of this pre-submittal meeting must be directed to the Contracts Specialist.

SECTION IV - STATEMENT OF QUALIFICATIONS EVALUATION CRITERIA

A Firm will be selected through a qualifications-based selection process based on the criteria below. Sub-criteria are listed in order of importance in relation to project services. City of Phoenix project experience is not required.

A. ADA Transition and Remediation Plan Development Experience of the Prime Firm (maximum 75 points)

Describe the experience and qualifications of the prime firm in providing the requested services of similar scope and complexity. Projects should demonstrate a clear understanding of the ADA Accessibility Guidelines, the PROWAG, and the work to be performed. Provide firm experience inspecting large public right-of-way facilities for ADA compliance and preparing ADA Transition Plans for other comparable public agencies or local governments.

Identify three projects the submitting firm has completed in the last ten years. For each project listed, provide:

1. Description of the project including scope and project owner.
2. Role of the firm and explain how this relates to the services being solicited.
3. Project's original contract value, final contract value, and reason for variance.
4. Project's start date and completion date.

B. ADA Transition Plan Development Experience of the Key Personnel and Subconsultants (maximum 50 points)

Describe the experience and qualifications of the specific project team expected to be assigned to this project in providing the requested services for similar projects. For each key person identified, list their length of time with the firm. List each key person's role in the projects provided as it relates to transition plan development.

If a project selected for a key person is the same as one selected for the firm, provide just the project name and the role of the key person. For each project listed, provide:

1. Description of the project including scope and project owner.
2. Role of the team or team member and explain how this relates to the services being solicited.
3. Project's original contract value, final contract value, and reason for variance.
4. Project's start date and completion date.

C. ADA Remediation Experience of the Key Personnel and Subconsultants (maximum 50 points)

Describe the experience and qualifications of the specific project team expected to be assigned to this project as they relate to the remediation of ADA violations. For each key person identified, list their length of time with the firm. List each key person's role in the remediation of barriers of the projects provided.

If a project selected for a key person is the same as one selected for the firm, provide just the project name and the role of the key person. For each project listed, provide:

1. Description of the project including scope and project owner.
2. Role of the team or team member and explain how this relates to the services being solicited.
3. Project's original contract value, final contract value, and reason for variance.
4. Project's start date and completion date.

D. Project Understanding and Approach (maximum 150 points)

Describe your firm's understanding of the City's need for this project, including important considerations such as project issues and challenges. Describe the team's approach to the project, including important considerations such as scope, schedule, and budget. Include the following:

1. Description of the project approach. Include scope and right-of-way evaluation schedule.
2. Description of Infeasibility studies and examples of implementation.
3. Specific information regarding tools for data collection.
4. Specific information on the long-term operation of proposed evaluation tools.
5. Explain in detail data integration with a GIS mapping platform.
6. Highlight all software expectations.

E. Staffing Information for Key Personnel (maximum 75 points)

Provide staffing information as it relates to training internal and external staff, public outreach, and general education on the ADA and PROWAG. List key staff and their role in the firm's ADA/PROWAG projects.

Provide the following:

1. Team's availability and commitment to the project, including subconsultants.
2. Team's plan to maintain continuity of the proposed services.
3. Organization chart showing key personnel, current professional licenses or certifications, and assigned roles for planning and implementation for the project.
4. Provide a chart outlining staff training capabilities and experience.
5. Identify staff within Region 9, Pacific ADA Center (serving Arizona, California, Hawaii, Nevada, and the Pacific Basin).
6. List if the firm has the following specialty assigned staff and provide a maximum one-page resume for each of the following specialty staff: ADA Coordinator Training Certification Professionals, (ACTCP)-certified, Registered accessibility specialists, local public agency policy

experts, public outreach for disability community experts, and provide National scale guidance, and trainers to develop a training curriculum and educate stakeholders. Provide a maximum one-page resume for each key person listed.

7. Identify the location of the lead firm's principal office and the home office location of key staff on this project.

F. Reference Check (maximum 21 points*)

Use the form provided (Exhibit A) to obtain at least three references. It is preferred no more than one be a City of Phoenix project. If your firm has not completed prior projects with other agencies, you will not be penalized. It is recommended there be references outside the City of Phoenix.

*These points are in addition to the 400 points for the SOQ.

SECTION V - SUBMITTAL REQUIREMENTS

New Electronic Submittal Process: Firms interested in this project must submit a Statement of Qualifications (SOQ) electronically through the ProcurePHX online portal.

Submittal requirements are as follows:

- Vendor Information:** All firms must be registered in the City's Vendor Management System prior to submitting a proposal. For new firms, the City will send an email to your firm with a vendor number within two business days of submitting the request. The vendor number should be included on the cover of the SOQ. Information on how to register with the City is available at:

<https://www.phoenix.gov/financesite/Pages/EProc-help.aspx>

If your firm is already registered with the City of Phoenix's ProcurePHX system, please visit <https://eprocurement.phoenix.gov/irj/portal> to login and access the electronic solicitation.

- The product category code for this RFQ is 925000000 and the RFx number is 600001372.**

- Submittals:**

- Submittals must be uploaded to the ProcurePhx website by the submittal due date and time.
- Submit only one SOQ electronically, in .PDF format only, addressing all evaluation criteria. No hard copies will be accepted.
- Clearly display the firm name (as listed in Arizona Corporation Commission), vendor number, project title, and project number on the cover of the SOQ.
- A maximum of **14 pages** is permitted to address all content in the SOQ submittal. **(Maximum page limit includes evaluation criteria and all additional content. It does not include Information Sheet or maximum one page Resume for each of the specialty staff).**
- Submit electronically the Statement of Qualifications by **12:00 noon, Phoenix time, on Friday, October 13, 2023.**
- Upload one complete version of the SOQ addressing all the criteria. Upload format is .PDF.
- Page size must meet requirements of 8½" x 11".
- Font size must not be less than 10 point.
- Content count:
 - ✓ Each side of a page containing evaluation criteria and additional content will be counted toward the maximum page limit noted above.
 - ✓ Pages that have project photos, charts and/or graphs will be counted towards the maximum page limit noted above.
 - ✓ Front and back covers, information sheet, Table of Contents pages, and divider (tab) pages **will NOT** be counted toward the maximum page limit noted above, unless they include evaluation criteria and additional content that could be considered by the selection panel.

- Information Sheet:** Provide an information sheet that includes project title, project number, RFx number, **legal firm name (not a trade name)**, address, phone number, vendor number, and the

name, title, email address and signature of your contact person for the project. Do not include any additional information.

- Evaluation Criteria:** Address the SOQ evaluation criteria.
- Additional Content:** Resumes and other information may be included (*content shall be included within the permitted maximum page limit*). Specialty staff titled resumes will not count towards the maximum page limit.

Note: All pages exceeding the specified maximum page limit will be removed from the submittal and not considered in evaluating a submitted SOQ.

SECTION VI – GROUNDS FOR DISQUALIFICATION

The following **will be grounds for disqualification**, and will be strictly enforced:

- Uploading of submittal to the wrong project.
- Violating the “Contact with City Employees” policy contained in this RFQ.

SECTION VII - SELECTION PROCESS AND SCHEDULE

Interested firms will submit a SOQ. The firm will be selected through a qualifications-based selection process. A selection panel will evaluate each SOQ per the criteria set forth in Section IV above.

Finalists from the SOQ evaluation will be invited to participate in detailed interviews. A letter to each finalist will contain the evaluation criteria to be used during the interview presentation. Interview evaluations to select the highest qualified firm include scores from the SOQ evaluation process. The City may conduct a due diligence review on the firm receiving the highest evaluation.

The City expects to create a final list of at least three, but not more than five firms for this project. The City will enter into negotiations with the selected firm and execute a contract upon completion of negotiation of fees, contract terms, and City Council approval.

The following tentative schedule has been prepared for this project. Firms interested in this project must be available on the dates as specified below.

Pre-submittal meeting	September 21, 2023
SOQs due	October 13, 2023
Firms notified for interview	October 25, 2023
Interview	November 8, 2023
Scope Meeting	Early December 2023

If the City is unsuccessful in negotiating a contract with the best-qualified firm, the City may then negotiate with the next most qualified firm until a contract is executed, or the City may decide to terminate the selection process. Once a contract is executed with the successful firm, the procurement is complete.

Firms on the short list for interviews for this project will be notified directly by the City. Notification to all other firms on the status of a short list for this project will be posted on the City of Phoenix’s “Tabulations, Awards, and Recommendations” website:

<http://solicitations.phoenix.gov/awards>

All submitting firms will be notified of selection outcome for this project. The status of a selection on this project will be posted on the City of Phoenix’s “Tabulations, Awards, and Recommendations” website:

<http://solicitations.phoenix.gov/awards>

The selected Consultant should expect to comply with the Arizona State Statutes Title 34 and City of Phoenix Design and Construction Procurement’s contract provisions.

SECTION VIII – GENERAL INFORMATION

Citywide Capital Improvement Projects. Consulting and contractor services supporting the City's Capital Improvement Projects are procured under the authority of the City Engineer, currently located within the Street Transportation Department. Design and Construction Procurement coordinates the citywide consulting and construction contracting procurement processes.

Changes to Request for Qualifications. *Any changes to this Request for Qualifications (RFQ) will be in the form of a Notification.* The City of Phoenix shall not be held responsible for any oral instructions. Notifications are available on both the Current Opportunities and ProcurePHX webpage.

It shall be the responsibility of the registered RFQ holder to determine, prior to the submittal of the Statement of Qualifications, if a Notification has been issued. Registered RFQ holders may refer to the web page or call the Contracts Specialist (listed below) to ascertain if a Notification has been issued for this project.

Alternate Format. For more information or a copy of this publication in an alternate format, contact the Contracts Specialist (listed below) - Voice or TTY 711. Requests will only be honored if made within the first week of the advertising period.

Release of Project Information/Public Records Request. The City shall provide the release of all public information concerning the project, including selection announcements and contract awards. Those desiring to release information to the public must receive prior written approval from the City. To submit a Public Records Request, visit phoenix.gov/prr.

City Rights. The City of Phoenix reserves the right to reject any or all Statements of Qualifications, to waive any informality or irregularity in any Statement of Qualifications received, and to be the sole judge of the merits of the respective Statements of Qualifications received.

Contact with City Employees. This policy is intended to create a level playing field for all Proposers, assure that contracts are awarded in public, and protect the integrity of the selection process. **OFFERORS THAT VIOLATE THIS POLICY WILL BE DISQUALIFIED.**

Beginning on the date the RFQ is issued and until the date the contract is awarded or the RFQ withdrawn, all persons or entities that respond to the RFQ, including their authorized employees, agents, representatives, proposed partner(s), subcontractor(s), joint venture(s), member(s), or any of their lobbyists or attorneys (collectively the Proposer), will refrain from any direct or indirect contact with any person (other than the designated Contract Specialist) who may play a part in the selection process, including members of the evaluation panel, the City Manager, Assistant City Manager, Deputy City Managers, Department heads, the Mayor and other members of the Phoenix City Council. As long as the RFQ solicitation is not discussed, Proposers may continue to conduct business with the City and discuss business that is unrelated to this RFQ solicitation with City staff.

Commencing on the date and time a solicitation is published, potential or actual proposers (including their representatives) will only discuss matters associated with the solicitation with the Mayor, any members of City Council, the City Manager, any Deputy City Manager, or any department director directly associated with the solicitation (including in each case their assigned staff, except for the designated procurement officer) at a public meeting, posted under the Arizona Revised Statutes, until the resulting contract(s) are awarded or all offers or responses are rejected and the solicitation is cancelled without any announcement by the procurement officer of the City's intent to reissue the same or a similar solicitation.

Proposers may discuss their proposal or the RFQ solicitation with the Mayor or one or more members of the Phoenix City Council, provided such meetings are scheduled through the Contract Specialist (listed below), conducted in person at 200 W. Washington, Phoenix, Arizona 85003, and are posted as open meetings with the City Clerk at least twenty-four (24) hours prior to the scheduled meetings. The City Clerk will be responsible for posting the meetings. The posted notice shall identify the participants and the subject matter, as well as invite the public to participate.

Conflict of Interest. The City reserves the right to disqualify any Proposer on the basis of any real or apparent conflict of interest that is disclosed by the proposal submitted or any other data available to the City. This disqualification is at the sole discretion of the City. Any Proposer submitting a proposal herein waves any right to object now or at any future time, before any body or agency, including but not limited to, the City Council of the City of Phoenix or any court.

Protest Procedures. Firms responding to disqualification or a procurement outcome are referred to the Code of the City of Phoenix Chapter 2, Article XII, Section 2-187 to 2-190.4, which governs protest procedures utilized throughout the selection process. The procedures may be reviewed through the City of Phoenix website at:

<http://www.codepublishing.com/az/phoenix/>

A copy of the Protest Policy is also available online at:

<https://www.phoenix.gov/streets/procurement-opportunities>

Questions - Questions pertaining to this selection process or contract issues should be directed to the Contracts Specialist, Kathleen Kennedy at (602) 534-5789 or email kathleen.kennedy@phoenix.gov.

EXHIBIT A
CONSULTANT REFERENCE CHECK INSTRUCTIONS, FORM, AND SAMPLE LETTER

The attached Consultant Performance Evaluation Form is to be provided to the agencies or entities for which your firm has recently provided services relevant to those requested for this project. Provide the evaluation form to the Owner, or the Owner's representative directly responsible for oversight of the project to complete and submit to the email box listed below.

The first three references submitted will be accepted and the scores utilized as part of the evaluation process. Each reference check is worth up to 7 points for a total of up to 21 points available.

The form is to be completed by the agency or entity and uploaded to the (email box) at:

soq.referencechecks@phoenix.gov

The procurement identifier is:

6000001372

Attention: Kathleen Kennedy

Also attached is a sample performance evaluation cover letter that may be used when sending the reference check request.

Sample Consultant Performance Evaluation Cover Letter

Sample Cover Letter
Contact Name
Address of Reference

(Your Name) is responding to a Request for Qualifications (RFQ) from the City of Phoenix Office of the City Engineer's Design and Construction Procurement section.

The City is requesting reference information related to our past performance. As a part of the response submittal process, the City is requesting performance evaluations from agencies that our firm has performed services for either in the past or is currently receiving services.

I would appreciate your cooperation in completing the attached Consultant Performance Evaluation form and return by email the completed form by 12:00 pm Phoenix time on **October 13, 2023** to:

soq.referencechecks@phoenix.gov

Reference in Subject Line: RFx #6000001372

For questions, contact Kathleen Kennedy, Contracts Specialist at 602-534-5789.

Failure to submit the Consultant Performance Evaluation form by the above date will have a negative impact on the proposal we submit for this service. Your cooperation in submitting this form by this date is appreciated.

If you have any questions regarding this request, please contact (your name) at (your telephone number).

Sincerely,

INSTRUCTIONS FOR COMPLETING CONSULTANT PERFORMANCE EVALUATION

Evaluate the consultant's contract performance in each of the rating areas listed below. On the Consultant Performance Evaluation form, circle the rating from 1 to 4 that most closely matches your evaluation of the consultant's performance. Comments are not required but appreciated. **Every rating area must be scored.**

The Design and Construction Procurement section will use the information from this form to evaluate firms competing for contract award. **This completed form will become public record and upon request, will be released to the consultant or any other entity.**

Please submit the completed form to the address indicated on the bottom of the Consultant Performance Evaluation form. Thank you for your time and your cooperation.

**ADA TRANSITION PLAN
ENGINEERING SERVICES
ST87500055
RFx: 600001372**

CONSULTANT PERFORMANCE EVALUATION FOR _____
(firm name)

In the box below, provide the project title, contracted services provided by the firm, and start and completion date of services. This form is to be completed by the Owner, or the Owner's representative directly responsible for oversight of the project. The project services evaluated must be relevant to the services of this project. Every rating area must be scored.

RATINGS: Summarize the Consultant's performance and **circle the number** below that corresponds to the performance rating for each category. Please see the rating scale.

1 = Unsatisfactory (.25 pt.); 2 = Poor (.50 pt.); 3 = Good (.75 pt.); 4 = Excellent (1.0 pt.)

HOW WOULD YOU RANK THE BUSINESS RELATIONSHIP BETWEEN THE OWNER AND THE FIRM?	4 3 2 1	Comments:
WAS THE TEAM PRESENTED IN THE PROPOSAL THE TEAM THAT WORKED ON THE PROJECT TO COMPLETION?	4 3 2 1	Comments:
WAS STAFF PROACTIVE IN SOLVING PROBLEMS THAT MAY HAVE OCCURRED ON THE PROJECT?	4 3 2 1	Comments:
WAS THE CONTRACTED SCOPE OF SERVICES COMPLETED ON TIME AND WITHIN BUDGET?	4 3 2 1	Comments:
HOW WOULD YOU RATE THE QUALITY OF WORK PERFORMED BY THIS FIRM ON YOUR PROJECT?	4 3 2 1	Comments:
DID THE FIRM RECOMMEND EFFICIENCIES OR PROVIDE INNOVATIVE IDEAS OR SUGGESTIONS?	4 3 2 1	Comments:

WOULD YOU BE WILLING TO CONTRACT WITH THIS FIRM AGAIN? (YES = 1 point)	YES NO	Comments:
TOTAL SCORE		(MAXIMUM 7 POINTS)

Reference Evaluation Provided By:

Name and Title: _____

Agency/Organization: _____

Date: _____

Telephone Number: _____

Email completed form by October 13, 2023 by 12:00 pm Phoenix time to:

soq.referencechecks@phoenix.gov

***EMAIL SUBJECT LINE SHOULD REFERENCE RFx NUMBER 6000001372**

The document should reference the project number and firm for which the reference check is being submitted. If no project number is available, reference the service and firm for which the reference check is being submitted.