Type: Request for Qualification (RFQu-24-0086)

Title: Real Time Captioning and Sign Language Interpretation Services

Offer Due Date: January 23, 2024, at 2:00pm Phoenix Time



## **ADDENDUM #3**

(please sign and return with the submittal)

## **CHANGES**

Section 3 – Scope of Work, Section 3.2. Definitions – Section 3.2. is revised to include the definition of Travel Time. Travel time shall mean hourly rates applicable to eligible travel costs for services as Qualified Interpreter/Qualified Sign Language interpreter personnel. Travel time shall include mileage and eligible travel costs. Eligible travel costs shall be allowable on each assignment where the assignment location is greater than 50 miles one way from the personnel's primary place of business or last work assignment, as agreed to in advance by the Contractor and City.

## **VENDOR'S INQUIRIES AND CITY'S RESPONSES**

No.	Question	Answer
1.	It is a license from the State of Arizona required to bid on this contract?	See Section 3.2 Contractor Responsibilities, Subsection (A)(1).
2.	What are your top languages that may be requested for all services?	Top languages include English, Spanish, Chinese, Mandarin, Burmese, Farsi, and Arabic.
3.	Can you provide any kind of historical volume for each requested service?	Historical volume for each requested service will vary by department.
4	Can you define "local travel"?	See addendum changes to Section 3 – Scope of Work, Subsection 3.2. – Definitions.
5	What is the mileage one way or round trip required (if any) for hourly travel to be charged listed on the pricing spreadsheet?	See addendum changes to Section 3 – Scope of Work, Subsection 3.2. – Definitions.
6	Can you clarify background screening requirements?	Background screening requirements will vary by department. See Section 6.51.  – Risk Based Background Check Process.

The balance of the specifications and instructions remain the same. Bidder must acknowledge receipt and acceptance of this addendum by signing below and returning the entire addendum with the bid or proposal submittal.

Name of Company:	
Address:	
Authorized Signature:	
Print Name and Title:	