

## ADDENDUM NO. 2

(please sign and return with the submittal)

Please make the following changes to the above-referenced solicitation:

1. Section 1.3 – Timeline, Schedule of Events is amended by deleting the Offer Due Date and replacing with the following:

<b>Offer Due Date</b>	<b>May 28, 2024</b> at 3:00 p.m.  Offer Opening to begin at 3:15 p.m.
-----------------------	---

2. Add the following to Section 2 – Instructions:

### 2.33. Sensitive Security Information

Some information related to this Contract contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. Offerors requesting this information must have attended the Mandatory Pre-Offer Meeting and the Mandatory Site Tour, as evidenced by the sign in sheet for both meetings. Offerors must also complete and sign Exhibit G - Sensitive Security Information (SSI) Acknowledgement Form and return to the Procurement Officer. The Procurement Officer will verify the Offeror's attendance of the Mandatory Pre-Offer Meeting and Mandatory Site Tour, document the signed SSI form in the procurement file, and distribute the information including SSI via a File Transfer Protocol (FTP) password protected link.

3. Delete the first sentence of Section 3.6 – Transition Plan, Paragraph L – Quality Control Plan only and replace with the following:

Contractor must, no less than thirty (30) days prior to the Commencement Date, provide the City its Quality Control (QC) Program Plan.

4. Delete Section 3.6 – Transition Plan, Paragraph L – Quality Control Plan, Sub-Paragraph 5 in its entirety and replace with the following:

Within six months from the Commencement Date, Contractor, including parent company, must obtain and maintain certification in accordance with the International Organization for Standardization (ISO) 9001:2008, as may be amended from time to time, throughout the life of the Contract. The Contractor must provide the ADR or designee with proof that they possess the required certification.

5. Delete Section 3.8 – Parts and Materials, Paragraph C in its entirety and replace with the following:

At the start of this Contract, the City may have an inventory of parts that may be used for BHS maintenance and repair services and the City will retain ownership of these parts. After the City's inventory of individual parts has been exhausted, the Contractor will be responsible to replenish the individual parts and maintain the inventory at the Contractor's cost. The City will pay for parts at the discount off list price defined in Exhibit D – Pricing Proposal when the part has been used by the Contractor to complete maintenance and repair services. At the end of the Contract, the City will retain ownership of any of the City's original inventory that has not been used and will not purchase any of the Contractor's inventory of unused parts.

6. Delete Section 3.11 – Safety Requirements, Paragraph F in its entirety.

7. Add the following to Section 3.16 – Mechanical Service Requirements:

U. The City may request the Contractor to upgrade BHS equipment, replace entire BHS components, or purchase and install a new automated monitoring system. If requested, the Contractor will provide the City with a written estimate for these services and must receive written approval from the City before any work commences.

8. Delete Section 3.24 – Control Systems Services, Paragraph M in its entirety and replace with the following:

The Contractor will provide any licenses or software required to complete necessary maintenance, upgrades, or replacement of software applications as that part of the BHS controls system. The Contractor will provide the City with a written estimate for these services and must receive written approval from the City before any work commences.

9. Add the following to Section 5 – Special Terms and Conditions:

### **5.32. Contractor Requirements for the Mitigation of Heat-Related Illnesses and Injuries in the Workplace**

Any Contractor whose employees and contract workers perform work in an outdoor environment under this contract must keep on file a written heat safety plan. The City may request a copy of this plan and documentation of all heat safety and mitigation efforts currently implemented to prevent heat-related illnesses and injuries in the workplace. The plan must also be posted where it is accessible to employees. At a minimum, the heat safety and mitigation plan and documentation required under this provision shall include each of the following as it relates to heat safety and mitigation:

- A. Availability of sanitized cool drinking water free of charge at locations that are accessible to all employees and contract workers.
- B. Ability to take regular and necessary breaks as needed and additional breaks for hydration.
- C. Access to shaded areas and/or air conditioning.
- D. Access to air conditioning in vehicles with enclosed cabs. All such vehicles must contain functioning air conditioning by no later than May 1, 2025.

- E. Effective acclimatization practices to promote the physiological adaptations of employees or contract workers newly assigned or reassigned to work in an outside environment.
- F. Conduct training and make it available and understandable to all employees and contract workers on heat illness and injury that focuses on the environmental and personal risk factors, prevention, how to recognize and report signs and symptoms of heat illness and injury, how to administer appropriate first aid measures and how to report heat illness and injury to emergency medical personnel.

The Contractor further agrees that this clause will be incorporated in all subcontracts with subcontractors, sublicensees or sublessees who may perform labor or services in connection with this Contract. Additionally, the Contractor agrees to require all subcontractors, sublicensees or sublessees to include this clause in all contracts with any third party who is contracted to perform labor or services in connection with this Contract. It is the obligation of the Contractor to ensure compliance by its subcontractors.

- 10. Delete Exhibit G – Sensitive Security Information Acknowledgement Form in its entirety and replace with Exhibit G – Sensitive Security Information Acknowledgement Form - AVN RFP 24-0156.

The revised Exhibit G has been posted and is available at the following link:


<https://solicitations.phoenix.gov/Solicitations/Details/1742>

**QUESTIONS AND ANSWERS:**


Note: Spelling, grammar, and punctuation of the questions are shown exactly as submitted by the potential respondents.

No.	Question	Answer
1.	Regarding RFP 24-0156 “Baggage Handling Systems Operations, Maintenance, Repair, and Controls System Design, Programming and Integration Services”, due to the inability to support the proprietary and/or legacy Baggage Handling System software systems, please confirm if the scope of work for this RFP includes a replacement of the existing BHS sortation, data historian/reporting and HMI software applications. Furthermore, please confirm if the document “Exhibit D - Pricing Proposal.xls” can be expanded to include pricing for the BHS software replacement, as well as other value engineering options.	The City intends to continue use of Rockwell controls systems software for the Baggage Handling Systems (BHS). The City may utilize this Contract for upgrades or replacement of certain software applications that are part of the controls system and, if requested, the Contractor will provide the City with a written estimate and must receive written approval from the City before any work commences.

2.	Can the City provide layouts of the BHS system for the inbound, outbound, FIS areas in terminal 3 and 4?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
3.	Can the City provide a detailed manifest or assets list for the inbound, outbound and FIS areas for Terminal 3 and Terminal 4 BHS systems?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
4.	Is the hazardous waste responsibilities mainly the oil and rags disposal within the BHS?	Yes, the hazardous waste responsibilities include mainly the oil and rags disposal along with the florescent bulbs.
5.	Are there control room operator responsibilities a part of the solicitation or is this being handled by the airlines?	The Contractor will manage control room responsibilities with Graphical User Interface (GUI) workstations and the Maintenance Diagnostic System (MDS) in each area. This is not being handled by the airlines.
6.	Are there manual loading responsibilities? If so, what is the percentage of bags needing manual loading?	No, the Contractor will not have any manual loading responsibilities. Oversize bags are handled by the airlines.
7.	Are we responsible for tub management? If so, what is the percentage of bags needing to be in tubs?	No, the Contractor will not have any tub management responsibilities. The airlines are responsible for tub management.
8.	Are there non-conveyable bag responsibilities? If so, what is the percentage of bags are non-conveyable?	No, the Contractor will not have any non-conveyable bag responsibilities. Oversize Bags are handled by the airlines.
9.	What percentage of bags get manually encoded?	3-5% of bags are manually encoded.
10.	Can the City provide the location of each manual encode station in the layouts of the BHS system?	Yes, there is one manual encode station in Terminal 3 (T3). The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.

<p>11.</p>	<p>What is the current staffing levels at each terminal?</p>	<p>Staffing levels set by the current Contractor per shift include approximately 10 staff in T3, one staff in Terminal 4 International (T4I), and one staff in T4 Recheck (T4R). Third shift may include additional staff to manage maintenance and repairs.</p>
<p>12.</p>	<p>Do we need to fill out an SSI form now, or is that just a sample attached with the solicitation? If I remember correctly, previously we filled out an SSI form prior to release of some of the solicitation information.</p>	<p>The Offeror must sign and submit Exhibit G to the Procurement Officer to obtain any SSI and additional information referenced in this addendum. See Section 2.33 and Exhibit G as revised in this Addendum No. 2.</p>
<p>13.</p>	<p>What is the budget for the Baggage Handling Systems – Operations, Maintenance, Repair, and Controls System Design, Programming, and Integration Services project?</p>	<p>The City will not provide an estimated budget for this contract.</p>
<p>14.</p>	<p><b>Re: Performance Bond</b> – please confirm that an annually renewable bond for 10% of the full 5-year contract value is acceptable to CoP</p>	<p>The City will accept an annually renewable Performance Bond for 10% of the total Contract value for the seven-year contract term. If the Performance Guarantee is in the form of a bond, the company issuing the surety must be authorized by the Insurance Department of Arizona to transact business in the State of Arizona or be named on the approved listing of non-admitted companies.</p>
<p>15.</p>	<p><b>Re: SAFETY Act Certification</b> – please waive the requirement for the vendor to hold SAFETY Act Certification.                  This certification is not applicable to the normal delivery of operations and maintenance services of baggage handling systems.   <a href="https://www.safetyact.gov/">https://www.safetyact.gov/</a>                  Excerpt from this website.</p>  <p><i>What is the SAFETY Act?</i>                  The SAFETY Act provides important legal liability protections for providers of Qualified Anti-Terrorism Technologies – whether they are products or services. The goal of the SAFETY Act is to encourage the development and deployment of effective anti-terrorism products and services by providing liability protections.</p>	<p>Section 3.11 (F) has been deleted in its entirety in this Addendum No. 2.</p>

	<p>The SAFETY ACT was established in 2002 (post-9/11) as a means to insulate firms that develop technology for security products from specific types of liabilities. Those liabilities do not exist within the scope of this RFP.</p> <p>The certification is available to technology providers who are introducing new products meant to support the DHS/TSA in expediting the innovation and implementation of security technologies.</p> <p>Within the scope of this RFP there is no mention/reference for a plan or need for CoP to direct the service vendor to implement new Qualified Anti-Terrorism Technologies.</p>	
<p>16.</p>	<p>Does this “Restart” refer to baggage jam restarts or non-bag jam restarts, or both?</p> <p>4. BHS Restarts:</p> <ul style="list-style-type: none"> <li>a. Contractor must respond within three (3) minutes to all BHS equipment failures requiring a restart.</li> <li>b. Incidents requiring a restart must be documented as a work order in the CMMS and must include the date, time, problem, cause, corrective action and completion time.</li> </ul>	<p>The term “Restart” in Section 3 (K)(4)(b) refers to Baggage Jam Restarts.</p>
<p>17.</p>	<p>Referring to section L of Quality Control Plan:</p> <ul style="list-style-type: none"> <li>1- What is the purpose or intent of requiring the ISO 9001-2008 quality standard as a requirement for award consideration, for an operations and maintenance vendor?</li> <li>2- How does requiring this ISO standard ensure a fair bid since there are many vendors who will be bidding on this work that may not have this standard in place prior to contract award?</li> <li>5. Contractor, including parent company, must obtain and maintain certification in accordance with the International Organization for Standardization (ISO) 9001:2008, as may be amended from time to time, throughout the life of the Contract. The Contractor must provide the ADR or designee with proof that they possess the requirement certification.</li> </ul>	<p>Offerors are not required to have an ISO 9001-2008 certification in order to submit an Offer or to be considered for an award recommendation.</p> <p>The Contractor that is awarded this Contract must obtain the ISO 9001:9008 certification and provide the ADR or designee with proof of the required certification within six months from the Commencement Date. See Section 3.6 (L)(5) as amended in this Addendum No. 2.</p>
<p>18.</p>	<p>Referring to Safety Requirements:</p> <ul style="list-style-type: none"> <li>1- What is the purpose or intent of requiring the SAFETY Act- when this act is defined as an act to ensure that the threat of liability does not deter potential manufacturers or</li> </ul>	<p>See Answer No. 15.</p>

	<p>sellers of effective anti-terrorism technologies from developing and commercializing technologies that could save lives. As an operations and maintenance vendor (O&amp;M), this scope of work is not in manufacturing nor does the O&amp;M scope sell anti-terrorism technologies, it simply maintains what is currently in place as approved by TSA during BHS system commissioning?</p> <p>2- This this RFP is an O&amp;M scope bid, how does this requirement allow for a fair bid for any non BHS equipment manufacturer?</p> <p>F. The Contractor must obtain and maintain designation and certification under the Department of Homeland Security (OHS) Support Anti-Terrorism by Fostering Effective Technologies (SAFETY) Act throughout the life of the Contract. The Contractor must provide the ADR or designee with proof that they possess the required designation and certification.</p> <p><b>Taken directly from Homeland Security (.gov):</b></p> <p>The Office of SAFETY Act Implementation</p> <p>The purpose of the Act is to ensure that the threat of liability does not deter potential manufacturers or sellers of effective anti-terrorism technologies from developing and commercializing technologies that could save lives. Jan 26, 2024</p>  <p>Homeland Security (.gov)  <a href="https://www.dhs.gov/science-and-technology/safety-act">https://www.dhs.gov/science-and-technology/safety-act</a>  <b>SAFETY Act   Homeland Security</b></p>	
<p>19.</p>	<p>Under Contractor Provided Resources: Is the “text-capable telephones” just a suggestion or is this a requirement and does this apply to all Contractor personnel or only to the key personal since there will be 2-way radio communication provided by the City?</p> <p>E. Contractor must provide to all Contractor personnel and maintain two-way messaging devices (e.g., text-capable telephones). Numbers and e-mail addresses for all devices must be provided to the City.</p>	<p>Management, Supervisors and Leads in each area must be assigned phones at the Contractor’s expense. The City will provide 2-way radios for City-designated Contractor personnel.</p>
<p>20.</p>	<p>Can the City confirm that the data lines and building connectivity infrastructure is currently in place for the awarded vendor to order and install their own data connectivity resource using the City’s infrastructure?</p> <p>I. Contractor must be responsible, at its expense, for the establishment and recurring charges for data and telephone service, including long distance charges.</p>	<p>Yes, there are data lines and building connectivity infrastructure in place for the awarded vendor to install their own data connectivity resource.</p>



<p>21.</p>	<p>Under Parts and Materials section:                  Since the City has its own stock of spare parts and the RFP states that the awarded vendor is to purchase spare parts after the city spare parts are depleted, will the City be providing any separate vendor owned spare parts areas to segregate City owned vs. Vendor owned spare parts?</p>	<p>Yes, the City will provide separate areas for storage of vendor owned spare parts.</p>
<p>22.</p>	<p>Under City Provided Resources:                  1- Will the parking provided by the city be at no cost to the awarded vendor?                  2- Please provide the monthly parking cost per employee.                  3- Will the vendor be limited to a maximum amount of parking spaces and if so, what is that limit per shift?</p> <p><small>10. The City will provide reasonable parking accommodations for Contractor personnel. Parking privileges assigned to Contractor personnel may be used only during assigned work hours.</small></p>	<p>The City will provide parking passes at no cost to the Contractor, for the necessary number of Contractor employees needed per shift. The maximum number of parking passes issued will be approximately 50 based on the Contractor's staffing, subject to the discretion of the ADR.</p>
<p>23.</p>	<p>Under additional requirements and training:                  Do the training records need to be maintained in the CMMS or can it be maintained in the vendors training software platform instead?</p> <p><small>2. Training records for all Contractor personnel must be maintained in the CMMS.</small></p>	<p>Yes, training records must be maintained in the CMMS.</p>
<p>24.</p>	<p>Under the Safety and Protection Plan section:                  Does the City provide in its facility buildings, its own standard fire extinguishers throughout as may be required by standard fire marshal standards for public buildings?</p>	<p>Yes, the City provides its own standard fire extinguishers in its facilities.</p>
<p>25.</p>	<p>Who is responsible for maintaining fire extinguishers in vendor allocated spaces?</p>	<p>The City is responsible for maintaining the fire extinguishers in Contractor allocated spaces.</p>
<p>26.</p>	<p>Under General Requirements:                  1- Is there a requirement to provide jam clearing inside the EDS machines and if so, will the City allow ample time for the awarded vendor to enter into a MOU with TSA for that service?</p>	<p>1. Yes. The TSA requires training before it allows the Contractor to clear jams in the L3 machines. Once the TSA has signed off that the Contractor has received the training, the Contractor will be allowed to clear the jams.</p>





	<p>2- Is the Bio-Alignment of luggage only related to pre-EDS entry of baggage?</p> <p>2. As required by the ADR or designee, Contractor must provide dedicated personnel at each location of each EDS scanner to perform Bio-Alignment of luggage at all necessary locations fulltime during critical hours or as otherwise required by the ADR or designee seven days a week at the hourly rate listed in Exhibit D – Pricing Proposal. Bio-Alignment services at other times and locations will be on an as needed basis charged at the hourly rate listed in Exhibit D – Pricing Proposal.</p>	<p>2. Yes, bio-diverters are positioned three queue belts before the L3 machines to straighten bags before they go in the L3 to help prevent jams inside the L3's.</p>										
<p>27.</p>	<p>Under Performance Requirements:</p> <p>1- Is the requirement to have personnel at these three (3) remote workstations, in lieu of not staffing a fully operational BHS Control Room?</p> <p>2- Is there a BHS Control Room that is to be staffed by the awarded vendor?</p> <p>G. Manual encoding stations must be staffed by Contractor personnel as needed. There are three (3) remote workstations and one (1) manual encoding station. Contractor is responsible to have one (1) or more Contractor personnel as needed present at each location at all times when system is operating.</p>	<p>1. Yes, the requirement is for the Contractor to have personnel present at each location when system is operating.</p> <p>2. No, there is not a BHS control room that is to be staffed by the awarded Contractor.</p>										
<p>28.</p>	<p>Can you confirm that the quarterly control test on all ATR's is the methodology used to officially determine the minimum read rate percentage as it relates to the potential Payment Factor deduction?</p>	<p>Yes, the quarterly control test on all ATR's is the methodology used to officially determine the minimum read rate percentage as it relates to the potential Payment Factor deduction.</p>										
<p>29.</p>	<p>How will the weekly average read rate be calculated or measured?</p>	<p>The weekly average read rates will be calculated automatically by the BHS controls systems.</p>										
<p>30.</p>	<p>What is the current weekly read rates at all ATR's including the international system's ATR? Are all ATR's currently meeting the minimum of 95% read rate today?</p> <p>O. The ATRs will be maintained by Contractor per the OEM's recommended procedures. Cleaning of individual read heads will be performed as necessary to maintain a minimum weekly average read rate for originating baggage of not less than ninety-five percent (95%) successful reads of all 10-digit and 4-digit city codes, calculated on a seven (7) calendar day basis, beginning with the Commencement Date. This figure does not apply to handwritten tags or non-compliant tags that negatively impact read rates. Non-compliant tags must include those that cannot be read due to their physical locations on the baggage. Improper tag stock or poorly aligned print heads may also produce non-compliant tags. The Contractor must perform a quarterly control test on all ATRs. ATR performance shall exceed a read rate of a minimum of 95% per array. Contractor shall be subject to a payment reduction for failure to meet the tag reader accuracy rate per the following:</p> <table border="1" data-bbox="410 1577 753 1692"> <thead> <tr> <th>Automatic Tag Reader</th> <th>Payment Factor</th> </tr> </thead> <tbody> <tr> <td>95.0 – 100%</td> <td>No Deduction</td> </tr> <tr> <td>93.0 – 94.99%</td> <td>0.98</td> </tr> <tr> <td>90.0 – 92.99%</td> <td>0.97</td> </tr> <tr> <td>87.0 – 89.99%</td> <td>0.96</td> </tr> </tbody> </table>	Automatic Tag Reader	Payment Factor	95.0 – 100%	No Deduction	93.0 – 94.99%	0.98	90.0 – 92.99%	0.97	87.0 – 89.99%	0.96	<p>The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.</p> <p>T3 is currently the only terminal that is being held to the 95% read rate. T4 Outbound areas will not be held to the Bag Identification ATR and Tracking Accuracy standards until new systems are installed. The City will provide written notification to the Contractor when the new systems have come online and the Contractor will be responsible to meet the Bag Identification ATR and Tracking Accuracy standards defined in the Contract.</p>
Automatic Tag Reader	Payment Factor											
95.0 – 100%	No Deduction											
93.0 – 94.99%	0.98											
90.0 – 92.99%	0.97											
87.0 – 89.99%	0.96											



31.	<p>Does this requirement also apply to MCP panels which are inside an environmentally controlled air-conditioned area?</p>	<p>No. We use only fans in those MCPs.</p>
32.	<p>Can this work be sub-contracted out as needed due to federal EPA requirements?</p> <p>P. Contractor must operate, maintain, and repair the air conditioning and/or fan units for the Motor Control Panel (MCP) and Programmable Logic Controller (PLC) cabinets, according to OEM specifications to maximize performance and minimize BHS outages at all times using appropriately certified personnel.</p>	<p>Yes, the work described in Section 3 (17)(P) can be sub-contracted out.</p>
33.	<p>Under CMMS Requirements:                  Are the Safety elements required to be tracked within the CMMS or can it be tracked inside the safety program documentation outside of CMMS?</p> <p>6. Manage permits and other documentation required for the processing of safety requirements. These safety requirements must include lockout/tag out, confined space, foreign material exclusion, electrical safety, and all other necessary safety requirements.</p>	<p>All safety elements must be tracked in the CMMS.</p>
34.	<p>Under Control System Services:                  There are a couple mentions of “campus wide” and PHX. Can you confirm that services are only related to the BHS systems that are included “in scope” with this RFP and not any other BHS system that may be out of scope?</p> <p>3.24. Control Systems Services</p> <p>A. The Contractor will provide as needed support of the BHS databases and BHS architectural controls campus wide at PHX in order to minimize downtime of the system.</p> <p>B. Contractor must provide support services for the BHS throughout PHX including the CCR.</p>	<p>Contractor will need to take care of the servers and PLC at PHX including T3, T4R, T4I, T4 North (T4N) and all upper controls in the scope except T4 South (SWA). T4 South (SWA) is a stand-alone system that is not included in this scope. The City anticipates that T4 North (AA) will be handed off to AA when their system is completed and becomes a stand-alone system.</p>
35.	<p>Please provide the cost and lead time for employee badging.</p>	<p>Badging approval times are typically seven to 10 days, subject to TSA approvals and background results. Applicants may walk-up or schedule an appointment. Wait times and appointment availability are dependent on the time of year and ongoing construction projects. Once an applicant has a temporary badge, they can begin working immediately under escort in restricted areas. Badging fees can be found at <a href="https://www.skyharbor.com/airport-business/security-badging/badging-fees/">https://www.skyharbor.com/airport-business/security-badging/badging-fees/</a>.</p>



36.	Please provide an itemized asset/equipment list for the BHS systems (by bag room) in Excel format.	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
37.	T3, T4R, T4I T4N, T4S – include inbound/outbound recheck and international	The scope includes T4 FIS Inbound and not T4 South. See Section 3.2 (B).
38.	Please confirm payment terms of Net 30 from date of approved invoice	The City’s default payment term is net 45 days. Offerors have the option to propose a prompt payment discount for a net 30 payment term. See Costs and Payments in Exhibit A.
39.	Please confirm if there are permitting costs for vehicles used on the ramp	There is no cost for Airside Vehicle Permits. Please see the Vehicle Insurance, Logo Specifications, and Vehicle Permit document under the Application Forms at <a href="https://www.skyharbor.com/airport-business/security-badging/airport-badge-application-forms/">https://www.skyharbor.com/airport-business/security-badging/airport-badge-application-forms/</a> .
40.	Please confirm that vendor has the choice of fuel for vehicles	Yes, the Contractor has the choice of fuel for its vehicles; however, if the Contractor elects to use electric vehicles (EVs), charging stations would need to be arranged or installed at the Contractor’s cost.
41.	Please describe in detail how COP will verify the discount off list price for vendor provided parts	The invoices/quotes must provide the original list price from the manufacturer/seller or cost of the part, discount percentage, and price after discount. The City reserves the right to request additional documentation related to the original list price.
42.	Is ticket counter scale calibration/ maintenance in scope?	No, the City has as a separate contract for this service.
43.	Who has the responsibility for maintenance of bag tag printers?	The City’s Technology Department is responsible for the maintenance of the bag tag printers, except for T4N which is maintained by American Airlines.
44.	Please provide the current headcount for the O&M operation.	The current Contractor has a staff of approximately 41 personnel, not including supervisors and management.

45.	3.23. Reporting Requirements - Please waive the requirement for listing the technician's name on the daily bag jam report. If not waived, please outline the reasoning for this requirement.	The City will not waive this requirement. The requirement for the technician's name is in case of the need for direct follow up.
46.	Please provide the bag jam rates by terminal/bag room for the past 6 months.	T3: 2.5 - 3% T4R:2.8% T4I: 2.5 – 3%
47.	Please provide the ATR read rates by bag room for the past 6 months.	See Answer No. 30.
48.	Please provide the current average jam response time.	T3: 1.5 minutes T4: 2 minutes T4 Recheck: 2.3 minutes T4 Inbounds: no record FIS Inbound: no record L3 Jams: under 3 minutes
49.	What allowances are available to jam response times occurring in known low clearance/difficult to access areas?	Contractor must maintain required response times unless otherwise approved by ADR.
50.	Is the loading dock accessible to the vendor from the non-secure side to receive spare parts?	No, the loading dock is not accessible to the vendor from the non-secure side to receive spare parts.
51.	If not, please clarify how the vendor will receive spare parts.	Contractor must meet deliveries at West Air Cargo storage area where the vendor may have a forklift.
52.	Recognizing that the BHS includes equipment with spare parts obsolescence, (Siemens HSD Gen 1) what is the city's direction on how to address finding replacement parts or replacement of the obsolete equipment?	Contractor must procure parts from aftermarket vendors. As a list price may not be available for aftermarket parts, the Contractor will be responsible for obtaining three quotes and providing documentation of the quotes with the invoice. The City will reimburse the Contractor for the exact cost of the aftermarket part with no additional mark up.
53.	IS there a page limit for the proposal response? If so, please specify.	No, there is no Offer page limit defined in the RFP.

54.	6.18: When receiving parts, freight and handling is included in cost of part. How does Contractor pass that cost through?	This contract is Free on Board (FOB). See Section 6.2.
55.	How is the Contractor supposed to pass the parts cost through on inventory if Contractor cannot charge for part inventory until the part is used?	The Contractor will be required to maintain an appropriate inventory at its cost. Once the part has been used, the Contractor will charge the City for the cost of the part.
56.	RFP states Contractor must obtain and maintain ISO 9001.2008 If vendor has ISO 9001 2015, is this acceptable?	Yes, the City will accept the ISO 9001 2015 certification. Contractor will be required to include PHX location.
57.	Will we need to submit the “Pre-Offer Meeting Presentation” and “Pre-Offer Meeting Sign In Sheet” in our proposal submission as signed Addenda?	No, the Pre-Offer Meeting Presentation and Pre-Offer Meeting Sign In Sheet do not need to be included in the Offer as signed Addenda. All addenda will be labeled as “Addendum”.
58.	Can the due date be extended to Tuesday April 30 <sup>th</sup> to limit the risk of our submission package being mishandled due to the weekend?	The Offer Due Date has been extended to May 28, 2024. See the updated Schedule of Events in this Addendum No. 2.
59.	Please confirm if a performance bond is acceptable in lieu of a LOC upon award?	Yes, a Performance Bond is acceptable. See Section 2.24, Section 2.25, and Answer 14.
60.	If the bidding party provides a performance bond will Exhibit B “ Letter of Credit Form” or Exhibit C “ Cash Deposit for Performance Guarantee Form” be necessary?	No, neither Exhibit B nor Exhibit C will be necessary if the Contractor provides a Performance Bond. See Section 2.24 and Answer 14.
61.	Please provide system and network architecture drawings for inbound systems T3 and T4, recheck systems T4 drawings, and PLC code/logic.	The City will be unable to provide the requested information at this time.
62.	Regarding Article 3.6.B.2 (Transition Plan), are the transition services at the end of the contract term to be included in the pricing, or will these be provided for additional cost? If they are to be provided, please specify the amount of training required.	The transition services at the end of the contract term must be included in the pricing.  Training required will be for 30 days and must meet OEM training requirements. See Section 3.6 (B)(2).

63.	Regarding Article 3.14.A (Mileage and travel costs), could you please confirm this would not apply to additional resources traveling to site from outside of the Phoenix area.	The City will not reimburse the Contractor for any travel expenses.
64.	Regarding Article 3.10.I.1 (Additional Requirements), please confirm that the requirement to provide payroll records is not applicable to contractors who are providing professional services for technical uplift or replacement of control systems.	Personnel and payroll records for all services under the scope of this Contract must be maintained by the Contractor and made available to the City upon request.
65.	Regarding Article 3.24.T (Response Times): a. 3.24.T.1, we request that the telephone response time be broken down by severity level and that 15 minutes' response time be restricted to the highest severity incidents. b. 3.24.T.2, we request that 1-hour on-site support be restricted to severity levels 1 and 2.	The City will not deviate from the response times defined in Section 3.24 (T) for controls system services.
66.	For contractor provider proprietary software, please confirm that an exception can be added to show that Contractor retains ownership of all pre-existing intellectual property as well as all IP related to Contractor's software solutions and related proprietary tools, including modifications made as part of this project: a. 5.7.G (Work Product, Equipment and Materials) b. 5.8.A.1 (Conditions and Causes for Termination) c. 6.15 (Exclusive Possession)	Contractor will retain ownership of all its pre-existing intellectual property, software solutions and related proprietary tools, including any modifications to Contractor proprietary software solutions and tools created in the course of work on this Contract. Services performed on and modifications made to City's projects and City owned software will be the property of the City.
67.	Regarding Article 6.45.A.1 (Data Protection), remote support services will be provided by both US and Canadian employees who will access the information. We ask that this provision be modified to allow this.	Section 6.45 (A)(1) will not be modified as it is standard Data Protection language in City RFPs.
68.	Would the City agree to incorporate a dispute resolution process in the contract, allowing for mediation followed by arbitration?	No, pursuant to Phoenix City Code (PCC) 42-18 (B), the City cannot accept any limitation of its remedies.



69.	General: Can an asset list for systems in scope be provided?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
70.	General: Can a flight schedule be provided?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2. Flight schedules are subject to regular changes.
71.	General: Could the City please provide architecture drawings (pdf) of the lay-outs in scope, beyond what was made available in the HMI snap-shots from the pre-proposal presentation document.	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
72.	RFP Main: How will the firm fixed pricing be adjusted annually for inflation? What index('s) are acceptable to use by the City?	Price increase requests, including any adjustments for inflation, must be submitted in writing with 60 days' notice to the Procurement Officer. The City will give reasonable consideration to the published price index used to justify the price increase request, including the Consumer Price Index (CPI) for all Urban Consumers in the West Region from the United States Bureau of Labor Statistics.
73.	RFP Main: 3.6 Transition Plan: Can the City share the Transition Plan of the incumbent provider as it relates to training of "successor personnel in the operation, maintenance and repair of the BHS preceding the end of the Contract."	The Transition Plan for the current contract (Contract No. 149845) can be found by submitting a Public Records Request at <a href="https://cityofphoenixaz.govqa.us/WEBAPP/rs/(S(ap0klk3bpmc5lkx4ntphjelo))/supporthome.aspx">https://cityofphoenixaz.govqa.us/WEBAPP/rs/(S(ap0klk3bpmc5lkx4ntphjelo))/supporthome.aspx</a> .
74.	RFP Main: 3.10 H.4. Key Personnel: We kindly request that provision 4 be removed, as grounds for dismissal are outlined in 3.10.D-E in the same section.	Section 3.10 (H)(4) will not be removed as it relates to the selection of Key Personnel, including Managers, Supervisors, and Leads. Sections 3.10 (D) and (E) relate to general conduct of Contractor staff.

75.	RFP Main: 3.11 Safety Requirements: Can the City specify the exact DHS Safety Act designation that the Contractor is required to obtain? What are the timelines to acquire a certification. Could a subcontractor's designation be sufficient to fulfill the requirement? Can this requirement be waived as this is a service	See Answer No. 15.
76.	RFP Main: 3.11.B and 3.11.C Safety Requirements: We kindly ask the City to clarify this section to show that it specifically applies to safety violations or hazards under the Contractor's control and due to the Contractor's acts or omissions.	Yes, Sections 3.11 (B) and 3.11 (C) apply to safety violations under the Contractor's control and due to the Contractor's acts or omissions. The ADR or designee will make the final decision regarding whether the safety violation is under the Contractor's control or due to the Contractor's acts or omissions.
77.	RFP Main: 3.17 Performance Requirements, R: Can this wording be included in this section: "...in the City's reasonable discretion, or in accordance with Article 5.6.C Force Majeure..."	Section 3.17 (R) will not be modified.
78.	RFP Main: 3.18.C. KPI and Payment: "The Payment Factor applied by the City ... must not be less than 0.921," can this be interpreted as a cap on the penalty?	Yes, the City will not apply a Payment Factor less than 0.921 per month.
79.	RFP Main: 3.19.D. Service Deficiencies: Can the City consider that "can be attributed" be replaced by "can be directly attributed" and that wording be added to reflect that such penalties will be proportionate to Contractor's degree of fault, and to the extent permitted by law, capped at the value of one month's invoice.	Section 3.19 (D) will not be modified.
80.	RFP Main: 3.22 CMMS, A: Will the City accept DOS Maximo as a contractor provided CMMS?	Yes, the City will accept DOS Maximo.
81.	RFP Main: 3.17.M Tracking: What is the current tracking accuracy of the recent two years?	T3: 96%. T4I: Time Stamp Only T4R: Time Stamp Only

82.	General: Labor: Does the incumbent service-provider utilize any local unions in servicing the BHS? Has the incumbent service-provider executed any collective bargaining agreements (CBAs) with local unions in servicing the BHS?	The current Contractor does not utilize any local unions.
83.	RFP Main: 5.2.B Contract Order of Precedence: We request that amendments prevail over any terms and conditions previously agreed upon by the parties.	Section 5.2 (B) will not be modified as it is standard language in all Airport RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
84.	RFP Main: 5.3.A Records: We kindly request that language be added to reflect that Contractor shall not be required to disclose its underlying costs, profitability, or trade secrets.	Section 5.3 (A) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations, requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
85.	RFP Main: 5.3.H Continuation During Disputes: We request an exception be added for disputes relating to non-payment of Contractor’s fees that are not resolved within 90 days.	Section 5.3 (H) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
86.	RFP Main: 5.3.H Continuation During Disputes: We request that language be added to clarify that Contractor has an obligation to continue to perform provided the City has paid Contractor all undisputed amounts owed.	Section 5.3 (H) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.

87.	RFP Main: 5.4.A General: Respectfully, can language be added to this section to clarify the City’s obligation to pay all undisputed amounts reflected in the submitted invoice within the time period stated.	Section 5.4 (A) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
88.	RFP Main: 5.4.G Maximum Prices: Considering that our customers’ situations vary widely due to type of requirements, assets, KPI’s, type of contract, and other factors our quotes are issued on a custom basis. As a result they are not comparable, and may contain confidential details. We request that this provision be removed as not applicable.	Section 5.4 (G) will not be removed as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
89.	RFP Main: 5.6.C Force Majeure: For consistency, we request that notice be delivered “in accordance with Article 5.30 Notices” rather than by hand delivery or certified mail.	Section 5.6 (C) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
90.	RFP Main: 5.6.D Loss of Materials: We request this article be removed to pre-empt conflict with the overlapping 5.6.A (Title and Risk of Loss) in the same section.	Section 5.6 (D) will not be removed as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
91.	RFP Main: 5.6.E Contract Performance: We request that “in the opinion of the City’s authorized representative” be removed and “unsatisfactory” be replaced with “noncompliant” in each of the subclauses in this section.	Section 5.6 (E) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.

92.	RFP Main: 5.7.B Default in One Installment: We request that “a default of any nature” be replaced by, “a material and uncured default”.	Section 5.7 (B) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
93.	RFP Main: 5.7.D: We request the right to repurchase from another source and recover the excess costs be removed, as the City’s remedies in the event of default by the Contractor are set forth in Article 5.8 (Contract Termination).	Section 5.7 (D) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
94.	RFP Main: 5.8.B.1 Conditions and Causes for Termination: We request that the language be modified to reflect that Contractor is entitled to its reasonable costs to the extent directly caused by such termination, including materials ordered but not yet delivered that cannot be returned and/or associated order cancellation costs, rental fees, and costs of demobilization	Section 5.8 (B)(1) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
95.	RFP Main: 5.8.B.2 Conditions and Causes for Termination: We request that “in the opinion of the City” be removed from each of the subclauses here. Please confirm.	Section 5.8 (B)(2) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
96.	RFP Main: 5.8.B.2 Conditions and Causes for Termination: We request that a correction period be added as follows: “if Contractor has not begun to correct the issue within five days of City’s written notice”.	Section 5.8 (B)(2) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.



97.	RFP Main: 5.2.E Non-Waiver of Liability: Would the City agree to incorporate a mutual waiver of consequential damages to the extent permitted by applicable law.	No, the City will not agree to incorporate a mutual waiver of consequential damages.
98.	RFP Main: 5.24.B. Breach and Remedies for Breach: We kindly request that “the failure continues for ten (10) days” be replaced by “Contractor has not begun to cure the failure within ten (10) days”.	Section 5.24 (B) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
99.	RFP Main: 5.24.D Breach and Remedies for Breach: We request that D be removed, as our view is that breaches of different contracts would be separate issues if they ever arose.	5.24 (D) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
100.	RFP Main: 5.2.E: “Contractor’s liability to the City shall not exceed the contract value. Notwithstanding the foregoing, this shall not limit the City’s right to recover actual damages recoverable by applicable law as per 5.2.E.	Section 5.2 (E) will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.
101.	RFP Main: 5.26 Delinquent Account Fee: We request that the eighteen percent interest rate be modified to six percent (6%).	Section 5.26 will not be modified as it is standard language in all City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.



102.	<p>RFP Main: 6.10 Suspensions of Work: We request that language be added as follows: “Any suspension lasting longer than 30 days shall entitle Contractor to treat the suspension as a termination under Section 5.8.1, Termination for Convenience and shall entitle Contractor to accelerate any payments as reasonably necessary.”</p>	<p>Section 6.40 will not be modified as it is standard language in City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.</p>
103.	<p>RFP Main: 6.13 Performance Interference: We kindly request that “within 24 hours” be replaced by “within three business days of Contractor becoming aware of the occurrence”.</p>	<p>Section 6.13 will not be modified as it is standard language in City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.</p>
104.	<p>RFP Main: 6.19 Liquidated Damages: We kindly request that this article be removed as not applicable, since the KPI penalties outlined are more appropriate and applicable to this scope.</p>	<p>Section 6.19 will not be removed. Liquidated Damages are not penalties, but rather a reasonable estimate of the actual harm to the City caused by the breach, which are difficult to estimate at the time of the solicitation and Contract execution.</p>
105.	<p>RFP Main: 6.44 Confidentiality: We request that this be changed to a mutual confidentiality agreement.</p>	<p>Section 6.44 will not be modified as it is standard language in City RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors.</p>
106.	<p>RFP Main: 7.1 General Defense and Indemnification: a. We request that the language be modified to reflect that the requirement to indemnify for damages and losses be limited to the extent of Indemnitor’s degree of fault in the matter.                  b. We request that the language be modified to reflect that the duty to defend be limited to the extent of Indemnitor’s degree of fault in the matter.</p>	<p>Section 7.1 will not be modified as it is standard language in all Airport RFPs. Standardization in RFPs enables the City to comply with its federal grant assurance obligations requiring that it maintain control of Airport property at all times and not discriminate with respect to its Contractors. Pursuant to PCC 42-18, the City is prohibited from indemnifying an outside party.</p>



<p>107.</p>	<p>General: Can the City provide monthly insights into the performance of the current BHS system in terms of different system availability for the last two years? Of specific interest are read rates, jam rates, and system availability rates.</p>	<table border="0"> <thead> <tr> <th colspan="4">2022</th> </tr> <tr> <th></th> <th>T3</th> <th>T4I</th> <th>T4R</th> </tr> </thead> <tbody> <tr> <td>Total Bags</td> <td>2,767,478</td> <td>230,928</td> <td>314,781</td> </tr> <tr> <td>L3 Jams</td> <td>18,394</td> <td>N/A</td> <td>1,954</td> </tr> <tr> <td>Conveyor Fault</td> <td>76,985</td> <td>N/A</td> <td>6,625</td> </tr> <tr> <td>failsafe</td> <td>18,394</td> <td>N/A</td> <td>1,078</td> </tr> <tr> <td>ATR Rates</td> <td>96.10%</td> <td>94.82%</td> <td>94.82%</td> </tr> <tr> <td>ATR Tests</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Sys Avail</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table> <table border="0"> <thead> <tr> <th colspan="4">2023</th> </tr> <tr> <th></th> <th>T3</th> <th>T4I</th> <th>T4R</th> </tr> </thead> <tbody> <tr> <td>Total Bags</td> <td>3,025,481</td> <td>280,019</td> <td>310,184</td> </tr> <tr> <td>L3 Jams</td> <td>16,003</td> <td>N/A</td> <td>1,684</td> </tr> <tr> <td>Conveyor Fault</td> <td>89,013</td> <td>N/A</td> <td>5,896</td> </tr> <tr> <td>failsafe</td> <td>14,366</td> <td>N/A</td> <td>1,113</td> </tr> <tr> <td>ATR Rates</td> <td>96.41%</td> <td>94.78%</td> <td>84.92%</td> </tr> <tr> <td>ATR Tests</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Sys Avail</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table> <p><small>T4R Jam boxes are for 9 mths of data. Reports went out in Sept 2023</small></p>	2022					T3	T4I	T4R	Total Bags	2,767,478	230,928	314,781	L3 Jams	18,394	N/A	1,954	Conveyor Fault	76,985	N/A	6,625	failsafe	18,394	N/A	1,078	ATR Rates	96.10%	94.82%	94.82%	ATR Tests	100%	100%	100%	Sys Avail	100%	100%	100%	2023					T3	T4I	T4R	Total Bags	3,025,481	280,019	310,184	L3 Jams	16,003	N/A	1,684	Conveyor Fault	89,013	N/A	5,896	failsafe	14,366	N/A	1,113	ATR Rates	96.41%	94.78%	84.92%	ATR Tests	100%	100%	100%	Sys Avail	100%	100%	100%
2022																																																																										
	T3	T4I	T4R																																																																							
Total Bags	2,767,478	230,928	314,781																																																																							
L3 Jams	18,394	N/A	1,954																																																																							
Conveyor Fault	76,985	N/A	6,625																																																																							
failsafe	18,394	N/A	1,078																																																																							
ATR Rates	96.10%	94.82%	94.82%																																																																							
ATR Tests	100%	100%	100%																																																																							
Sys Avail	100%	100%	100%																																																																							
2023																																																																										
	T3	T4I	T4R																																																																							
Total Bags	3,025,481	280,019	310,184																																																																							
L3 Jams	16,003	N/A	1,684																																																																							
Conveyor Fault	89,013	N/A	5,896																																																																							
failsafe	14,366	N/A	1,113																																																																							
ATR Rates	96.41%	94.78%	84.92%																																																																							
ATR Tests	100%	100%	100%																																																																							
Sys Avail	100%	100%	100%																																																																							
<p>108.</p>	<p>General: Have any penalties for not meeting KPI's been levied against the incumbent in the recent two years?</p>	<p>No penalties have been levied in the last two years against the current Contractor for not meeting KPIs.</p>																																																																								
<p>109.</p>	<p>General: Is there any page count limits for the submitted proposal document?</p>	<p>See Answer No. 53.</p>																																																																								
<p>110.</p>	<p>General: Can the City please provide insights into, on an annual basis,: what percentage of bags are manually loaded; what percentage of bags are jammed, and what is the percentage of bags that are non-conveyable?</p>	<p>2.0% of bags to no-reads.                  2.5% of bags jammed.                  Airlines handle non-conveyable bags.</p>																																																																								
<p>111.</p>	<p>General: With the re-controls planned, is there a space allocated for a BHS control room in each terminal or will there be a consolidated control room?</p>	<p>There are separate work areas located at T3 and T4 for the Contractor to utilize and access the MDS and BHS graphics for the specific terminal the Contractor will be performing work.</p>																																																																								
<p>112.</p>	<p>General: Is there an employee break area available including locker room and toolbox spaces available?</p>	<p>A small locker area in T3 and a break room with 150 square feet for toolbox space in T3 matrix area by MDS will be available.</p>																																																																								
<p>113.</p>	<p>General: What is the current staffing level of the incumbent?</p>	<p>See Answer No. 44.</p>																																																																								

114.	General: What is the required documentation on parts installed when sold to the airport?	See Answer No. 41 and Answer No. 52.
115.	General: Can the City kindly offer insights into the annual spare parts consumption for the last two years?	The City does not have any official data on the spare parts consumption. Most used spare parts were motors, power turn belts, encoders, and belts. See Answer No. 135 for yearly parts costs.
116.	Exhibit D - Pricing Proposal: C.2. Subcontracting: What kind of labor would be expected to be subcontracted?	It is up to the discretion of the Offeror to determine what, if any, work under the Contract they would need to subcontract out. All subcontractors are subject to approval by the ADR or designee. See Section 3.15.
117.	Exhibit D - Pricing Proposal: C.3 Optional Baggage Handling Services 1 and 2: As limited details have been provided on the outbound systems in Terminal 4 for American and Southwest, can the City accept a preliminary monthly fee until comprehensive asset and volume documentation can be provided and reviewed.	The City will not accept a preliminary monthly fee for the T4 Outbound systems for American Airlines and Southwest Airlines. Once those systems have come online, at the City's discretion, the City may consider requests for a change in the monthly fee.
118.	RFP Main: 3.12 - Hazard Waste: Please confirm that Contractor is not a waste generator.	Contractor is responsible for collecting, accumulating, recycling, and/or disposal of its hazardous and toxic waste from PHX property in compliance with federal, state, and local laws governing hazardous waste storage and disposal.
119.	Can PHX share a complete and accurate asset list including all baggage handling system equipment associated with this scope of work?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
120.	Can PHX provide a motor manifest for all conveyor equipment associated with this scope of work?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
121.	Can PHX provide critical hours as mentioned in 3.16.T.2?	PHX is a 24/7/365 operation. Critical hours are anytime the airport is operating.



122.	Can PHX provide the past 12 months of system availability by sub-system per month?	See Answer No. 107.																																																																																																																																																																																																																											
123.	Can PHX provide the past 12 months of ATR statistics by ATR per month?	<table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td></td> <td colspan="2" style="text-align: center;">2023</td> </tr> <tr> <td></td> <td style="text-align: center;">Terminal 4 Intl.</td> <td style="text-align: center;">Terminal 4 Intl.</td> </tr> <tr> <td></td> <td style="text-align: center;">Pre</td> <td style="text-align: center;">Post</td> </tr> <tr> <td>Jan</td> <td style="text-align: right;">95.13%</td> <td style="text-align: right;">94.86%</td> </tr> <tr> <td>Feb</td> <td style="text-align: right;">91.96%</td> <td style="text-align: right;">94.75%</td> </tr> <tr> <td>Mar</td> <td style="text-align: right;">91.21%</td> <td style="text-align: right;">94.52%</td> </tr> <tr> <td>Apr</td> <td style="text-align: right;">95.54%</td> <td style="text-align: right;">95.00%</td> </tr> <tr> <td>May</td> <td style="text-align: right;">95.50%</td> <td style="text-align: right;">95.23%</td> </tr> <tr> <td>Jun</td> <td style="text-align: right;">95.58%</td> <td style="text-align: right;">95.49%</td> </tr> <tr> <td>Jul</td> <td style="text-align: right;">95.47%</td> <td style="text-align: right;">95.33%</td> </tr> <tr> <td>Aug</td> <td style="text-align: right;">95.87%</td> <td style="text-align: right;">95.25%</td> </tr> <tr> <td>Sep</td> <td style="text-align: right;">95.89%</td> <td style="text-align: right;">95.81%</td> </tr> <tr> <td>Oct</td> <td style="text-align: right;">94.62%</td> <td style="text-align: right;">94.66%</td> </tr> <tr> <td>Nov</td> <td style="text-align: right;">93.76%</td> <td style="text-align: right;">94.40%</td> </tr> <tr> <td>Dec</td> <td style="text-align: right;">94.96%</td> <td style="text-align: right;">94.02%</td> </tr> <tr> <td></td> <td colspan="2" style="text-align: center;">2023</td> </tr> <tr> <td></td> <td style="text-align: center;">Terminal 4</td> <td style="text-align: center;">Terminal 4</td> </tr> <tr> <td></td> <td style="text-align: center;">Recheck Pre</td> <td style="text-align: center;">Recheck Post</td> </tr> <tr> <td>Jan</td> <td style="text-align: right;">88.11%</td> <td style="text-align: right;">83.32%</td> </tr> <tr> <td>Feb</td> <td style="text-align: right;">88.90%</td> <td style="text-align: right;">82.77%</td> </tr> <tr> <td>Mar</td> <td style="text-align: right;">86.92%</td> <td style="text-align: right;">81.52%</td> </tr> <tr> <td>Apr</td> <td style="text-align: right;">87.14%</td> <td style="text-align: right;">80.93%</td> </tr> <tr> <td>May</td> <td style="text-align: right;">87.60%</td> <td style="text-align: right;">82.00%</td> </tr> <tr> <td>Jun</td> <td style="text-align: right;">86.55%</td> <td style="text-align: right;">81.21%</td> </tr> <tr> <td>Jul</td> <td style="text-align: right;">86.71%</td> <td style="text-align: right;">81.66%</td> </tr> <tr> <td>Aug</td> <td style="text-align: right;">87.08%</td> <td style="text-align: right;">82.76%</td> </tr> <tr> <td>Sep</td> <td style="text-align: right;">85.37%</td> <td style="text-align: right;">95.81%</td> </tr> <tr> <td>Oct</td> <td style="text-align: right;">85.44%</td> <td style="text-align: right;">81.46%</td> </tr> <tr> <td>Nov</td> <td style="text-align: right;">85.21%</td> <td style="text-align: right;">80.92%</td> </tr> <tr> <td>Dec</td> <td style="text-align: right;">86.55%</td> <td style="text-align: right;">82.14%</td> </tr> <tr> <td></td> <td colspan="2" style="text-align: center;">2023</td> </tr> <tr> <td></td> <td style="text-align: center;">T3 SF1</td> <td style="text-align: center;">T3 SF2</td> <td style="text-align: center;">T3 ML1</td> <td style="text-align: center;">T3 ML2</td> <td style="text-align: center;">T3 ML1</td> <td style="text-align: center;">T3 ML2</td> <td style="text-align: center;">T3 ML3</td> <td style="text-align: center;">T3 ML4</td> </tr> <tr> <td></td> <td style="text-align: center;">Pre</td> <td style="text-align: center;">Pre</td> <td style="text-align: center;">Post</td> <td style="text-align: center;">Post</td> <td style="text-align: center;">Sort</td> <td style="text-align: center;">Sort</td> <td style="text-align: center;">Sort</td> <td style="text-align: center;">Sort</td> </tr> <tr> <td>Jan</td> <td style="text-align: right;">94.95%</td> <td style="text-align: right;">94.50%</td> <td style="text-align: right;">97.08%</td> <td style="text-align: right;">97.80%</td> <td style="text-align: right;">95.27%</td> <td style="text-align: right;">97.83%</td> <td style="text-align: right;">97.95%</td> <td style="text-align: right;">96.92%</td> </tr> <tr> <td>Feb</td> <td style="text-align: right;">95.15%</td> <td style="text-align: right;">93.61%</td> <td style="text-align: right;">96.83%</td> <td style="text-align: right;">97.80%</td> <td style="text-align: right;">94.84%</td> <td style="text-align: right;">97.81%</td> <td style="text-align: right;">97.68%</td> <td style="text-align: right;">96.93%</td> </tr> <tr> <td>Mar</td> <td style="text-align: right;">95.64%</td> <td style="text-align: right;">93.95%</td> <td style="text-align: right;">97.21%</td> <td style="text-align: right;">97.79%</td> <td style="text-align: right;">95.45%</td> <td style="text-align: right;">97.67%</td> <td style="text-align: right;">97.75%</td> <td style="text-align: right;">97.07%</td> </tr> <tr> <td>Apr</td> <td style="text-align: right;">96.33%</td> <td style="text-align: right;">93.87%</td> <td style="text-align: right;">97.59%</td> <td style="text-align: right;">97.83%</td> <td style="text-align: right;">94.97%</td> <td style="text-align: right;">97.71%</td> <td style="text-align: right;">98.00%</td> <td style="text-align: right;">96.43%</td> </tr> <tr> <td>May</td> <td style="text-align: right;">96.04%</td> <td style="text-align: right;">93.99%</td> <td style="text-align: right;">97.43%</td> <td style="text-align: right;">97.77%</td> <td style="text-align: right;">95.22%</td> <td style="text-align: right;">97.49%</td> <td style="text-align: right;">98.05%</td> <td style="text-align: right;">95.82%</td> </tr> <tr> <td>Jun</td> <td style="text-align: right;">95.58%</td> <td style="text-align: right;">95.07%</td> <td style="text-align: right;">96.53%</td> <td style="text-align: right;">97.57%</td> <td style="text-align: right;">95.28%</td> <td style="text-align: right;">97.35%</td> <td style="text-align: right;">98.08%</td> <td style="text-align: right;">96.25%</td> </tr> <tr> <td>Jul</td> <td style="text-align: right;">95.59%</td> <td style="text-align: right;">94.63%</td> <td style="text-align: right;">97.09%</td> <td style="text-align: right;">97.49%</td> <td style="text-align: right;">94.80%</td> <td style="text-align: right;">97.41%</td> <td style="text-align: right;">98.01%</td> <td style="text-align: right;">96.42%</td> </tr> <tr> <td>Aug</td> <td style="text-align: right;">95.80%</td> <td style="text-align: right;">94.79%</td> <td style="text-align: right;">97.43%</td> <td style="text-align: right;">97.58%</td> <td style="text-align: right;">94.91%</td> <td style="text-align: right;">97.48%</td> <td style="text-align: right;">98.09%</td> <td style="text-align: right;">96.12%</td> </tr> <tr> <td>Sep</td> <td style="text-align: right;">95.81%</td> <td style="text-align: right;">94.77%</td> <td style="text-align: right;">97.38%</td> <td style="text-align: right;">97.94%</td> <td style="text-align: right;">95.34%</td> <td style="text-align: right;">97.31%</td> <td style="text-align: right;">98.13%</td> <td style="text-align: right;">95.91%</td> </tr> <tr> <td>Oct</td> <td style="text-align: right;">94.38%</td> <td style="text-align: right;">94.49%</td> <td style="text-align: right;">97.09%</td> <td style="text-align: right;">97.91%</td> <td style="text-align: right;">94.77%</td> <td style="text-align: right;">96.64%</td> <td style="text-align: right;">97.82%</td> <td style="text-align: right;">96.12%</td> </tr> <tr> <td>Nov</td> <td style="text-align: right;">95.46%</td> <td style="text-align: right;">94.23%</td> <td style="text-align: right;">97.15%</td> <td style="text-align: right;">97.98%</td> <td style="text-align: right;">94.65%</td> <td style="text-align: right;">96.86%</td> <td style="text-align: right;">97.93%</td> <td style="text-align: right;">95.99%</td> </tr> <tr> <td>Dec</td> <td style="text-align: right;">95.03%</td> <td style="text-align: right;">94.07%</td> <td style="text-align: right;">96.63%</td> <td style="text-align: right;">97.96%</td> <td style="text-align: right;">94.71%</td> <td style="text-align: right;">96.69%</td> <td style="text-align: right;">97.91%</td> <td style="text-align: right;">95.20%</td> </tr> </table>		2023			Terminal 4 Intl.	Terminal 4 Intl.		Pre	Post	Jan	95.13%	94.86%	Feb	91.96%	94.75%	Mar	91.21%	94.52%	Apr	95.54%	95.00%	May	95.50%	95.23%	Jun	95.58%	95.49%	Jul	95.47%	95.33%	Aug	95.87%	95.25%	Sep	95.89%	95.81%	Oct	94.62%	94.66%	Nov	93.76%	94.40%	Dec	94.96%	94.02%		2023			Terminal 4	Terminal 4		Recheck Pre	Recheck Post	Jan	88.11%	83.32%	Feb	88.90%	82.77%	Mar	86.92%	81.52%	Apr	87.14%	80.93%	May	87.60%	82.00%	Jun	86.55%	81.21%	Jul	86.71%	81.66%	Aug	87.08%	82.76%	Sep	85.37%	95.81%	Oct	85.44%	81.46%	Nov	85.21%	80.92%	Dec	86.55%	82.14%		2023			T3 SF1	T3 SF2	T3 ML1	T3 ML2	T3 ML1	T3 ML2	T3 ML3	T3 ML4		Pre	Pre	Post	Post	Sort	Sort	Sort	Sort	Jan	94.95%	94.50%	97.08%	97.80%	95.27%	97.83%	97.95%	96.92%	Feb	95.15%	93.61%	96.83%	97.80%	94.84%	97.81%	97.68%	96.93%	Mar	95.64%	93.95%	97.21%	97.79%	95.45%	97.67%	97.75%	97.07%	Apr	96.33%	93.87%	97.59%	97.83%	94.97%	97.71%	98.00%	96.43%	May	96.04%	93.99%	97.43%	97.77%	95.22%	97.49%	98.05%	95.82%	Jun	95.58%	95.07%	96.53%	97.57%	95.28%	97.35%	98.08%	96.25%	Jul	95.59%	94.63%	97.09%	97.49%	94.80%	97.41%	98.01%	96.42%	Aug	95.80%	94.79%	97.43%	97.58%	94.91%	97.48%	98.09%	96.12%	Sep	95.81%	94.77%	97.38%	97.94%	95.34%	97.31%	98.13%	95.91%	Oct	94.38%	94.49%	97.09%	97.91%	94.77%	96.64%	97.82%	96.12%	Nov	95.46%	94.23%	97.15%	97.98%	94.65%	96.86%	97.93%	95.99%	Dec	95.03%	94.07%	96.63%	97.96%	94.71%	96.69%	97.91%	95.20%
	2023																																																																																																																																																																																																																												
	Terminal 4 Intl.	Terminal 4 Intl.																																																																																																																																																																																																																											
	Pre	Post																																																																																																																																																																																																																											
Jan	95.13%	94.86%																																																																																																																																																																																																																											
Feb	91.96%	94.75%																																																																																																																																																																																																																											
Mar	91.21%	94.52%																																																																																																																																																																																																																											
Apr	95.54%	95.00%																																																																																																																																																																																																																											
May	95.50%	95.23%																																																																																																																																																																																																																											
Jun	95.58%	95.49%																																																																																																																																																																																																																											
Jul	95.47%	95.33%																																																																																																																																																																																																																											
Aug	95.87%	95.25%																																																																																																																																																																																																																											
Sep	95.89%	95.81%																																																																																																																																																																																																																											
Oct	94.62%	94.66%																																																																																																																																																																																																																											
Nov	93.76%	94.40%																																																																																																																																																																																																																											
Dec	94.96%	94.02%																																																																																																																																																																																																																											
	2023																																																																																																																																																																																																																												
	Terminal 4	Terminal 4																																																																																																																																																																																																																											
	Recheck Pre	Recheck Post																																																																																																																																																																																																																											
Jan	88.11%	83.32%																																																																																																																																																																																																																											
Feb	88.90%	82.77%																																																																																																																																																																																																																											
Mar	86.92%	81.52%																																																																																																																																																																																																																											
Apr	87.14%	80.93%																																																																																																																																																																																																																											
May	87.60%	82.00%																																																																																																																																																																																																																											
Jun	86.55%	81.21%																																																																																																																																																																																																																											
Jul	86.71%	81.66%																																																																																																																																																																																																																											
Aug	87.08%	82.76%																																																																																																																																																																																																																											
Sep	85.37%	95.81%																																																																																																																																																																																																																											
Oct	85.44%	81.46%																																																																																																																																																																																																																											
Nov	85.21%	80.92%																																																																																																																																																																																																																											
Dec	86.55%	82.14%																																																																																																																																																																																																																											
	2023																																																																																																																																																																																																																												
	T3 SF1	T3 SF2	T3 ML1	T3 ML2	T3 ML1	T3 ML2	T3 ML3	T3 ML4																																																																																																																																																																																																																					
	Pre	Pre	Post	Post	Sort	Sort	Sort	Sort																																																																																																																																																																																																																					
Jan	94.95%	94.50%	97.08%	97.80%	95.27%	97.83%	97.95%	96.92%																																																																																																																																																																																																																					
Feb	95.15%	93.61%	96.83%	97.80%	94.84%	97.81%	97.68%	96.93%																																																																																																																																																																																																																					
Mar	95.64%	93.95%	97.21%	97.79%	95.45%	97.67%	97.75%	97.07%																																																																																																																																																																																																																					
Apr	96.33%	93.87%	97.59%	97.83%	94.97%	97.71%	98.00%	96.43%																																																																																																																																																																																																																					
May	96.04%	93.99%	97.43%	97.77%	95.22%	97.49%	98.05%	95.82%																																																																																																																																																																																																																					
Jun	95.58%	95.07%	96.53%	97.57%	95.28%	97.35%	98.08%	96.25%																																																																																																																																																																																																																					
Jul	95.59%	94.63%	97.09%	97.49%	94.80%	97.41%	98.01%	96.42%																																																																																																																																																																																																																					
Aug	95.80%	94.79%	97.43%	97.58%	94.91%	97.48%	98.09%	96.12%																																																																																																																																																																																																																					
Sep	95.81%	94.77%	97.38%	97.94%	95.34%	97.31%	98.13%	95.91%																																																																																																																																																																																																																					
Oct	94.38%	94.49%	97.09%	97.91%	94.77%	96.64%	97.82%	96.12%																																																																																																																																																																																																																					
Nov	95.46%	94.23%	97.15%	97.98%	94.65%	96.86%	97.93%	95.99%																																																																																																																																																																																																																					
Dec	95.03%	94.07%	96.63%	97.96%	94.71%	96.69%	97.91%	95.20%																																																																																																																																																																																																																					

124.	Can PHX provide the past 12 months of all faults by month?	<table border="1"> <thead> <tr> <th colspan="4">2023</th> </tr> <tr> <th></th> <th>T3 Conveyor Jams</th> <th>T3 Fail Safes</th> <th>T3L3 Faults</th> </tr> </thead> <tbody> <tr><td>Jan</td><td>7265</td><td>938</td><td>1411</td></tr> <tr><td>Feb</td><td>6524</td><td>960</td><td>1232</td></tr> <tr><td>Mar</td><td>10299</td><td>1365</td><td>1446</td></tr> <tr><td>Apr</td><td>9429</td><td>1682</td><td>1516</td></tr> <tr><td>May</td><td>8725</td><td>1331</td><td>1309</td></tr> <tr><td>Jun</td><td>5884</td><td>860</td><td>922</td></tr> <tr><td>Jul</td><td>6474</td><td>1135</td><td>1006</td></tr> <tr><td>Aug</td><td>5643</td><td>884</td><td>902</td></tr> <tr><td>Sep</td><td>5701</td><td>942</td><td>1139</td></tr> <tr><td>Oct</td><td>7065</td><td>1241</td><td>1572</td></tr> <tr><td>Nov</td><td>8375</td><td>1539</td><td>1807</td></tr> <tr><td>Dec</td><td>7629</td><td>1489</td><td>1741</td></tr> </tbody> </table>	2023					T3 Conveyor Jams	T3 Fail Safes	T3L3 Faults	Jan	7265	938	1411	Feb	6524	960	1232	Mar	10299	1365	1446	Apr	9429	1682	1516	May	8725	1331	1309	Jun	5884	860	922	Jul	6474	1135	1006	Aug	5643	884	902	Sep	5701	942	1139	Oct	7065	1241	1572	Nov	8375	1539	1807	Dec	7629	1489	1741
2023																																																										
	T3 Conveyor Jams	T3 Fail Safes	T3L3 Faults																																																							
Jan	7265	938	1411																																																							
Feb	6524	960	1232																																																							
Mar	10299	1365	1446																																																							
Apr	9429	1682	1516																																																							
May	8725	1331	1309																																																							
Jun	5884	860	922																																																							
Jul	6474	1135	1006																																																							
Aug	5643	884	902																																																							
Sep	5701	942	1139																																																							
Oct	7065	1241	1572																																																							
Nov	8375	1539	1807																																																							
Dec	7629	1489	1741																																																							
125.	Can PHX provide the past 12 months of sortation accuracy by month?	See Answer 123.																																																								
126.	Mean Time to Repair is shown in the Key Performance Indicator chart, but there is not mention of the standard PHX want to see. Is the Contractor to report this monthly with no required percentage?	Yes, the Contractor is to report the Mean Time to Repair in monthly report. The report will be reviewed by the ADR and repair times must be in accordance with OEM and industry standards.																																																								
127.	BHS Restarts as highlighted on pg.23 of the RFP specify the need to create a work order for every instance requiring a system restart without a clear definition of what a restart would be considered. Does this include all instances where the system is restarted due to operational issues such as Jams, missing bag jams, fail safe alarms, VFD faults, security/fire door faults and emergency stops, or does this apply to motor overload scenarios?	Incidents, generally only including bag jams, requiring a restart must be documented as a work order in the CMMS and must include the date, time, problem, cause, corrective action and completion time. The use of the itemized daily spreadsheet with time, location or print out fault log report is required. At the discretion of the ADR or designee, the City reserves the right to require additional operational issues be documented as a work order with appropriate notice provided to the Contractor.																																																								
128.	<i>“Contractor must provide to all contractor personnel and maintain two-way messaging devices (e.g., text-capable telephones)”</i> . Can you clarify that each employee must have an assigned phone with a phone number and email access?	See Answer No. 19.																																																								

129.	If the Contractor owned/supplied parts are not utilized during the life of the contract, will PHX reimburse the Contractor for the cost of the unutilized parts as part of a closeout of the contract?	The City will not reimburse the Contractor for the cost of any unutilized parts purchased by the Contractor to keep in its inventory. The City has provided Exhibit E – Recommended Critical Parts List as a suggested list of parts to keep in inventory; however, it is the Contractor’s responsibility to determine how to best accomplish the required Scope of Work and meet the Contract performance requirements.
130.	Is the Contractor responsible for replacing complete components of the BHS that become obsolete? As an example, is the Contractor responsible for replacing an entire high-speed diverter that no longer has parts available?	No, see Answer No. 52. If the City determines that an entire BHS component must be replaced, the City may request a quote from the Contractor to complete the upgrade.
131.	Asbestos Containing Materials/Lead based paint, Does the airport have up to date air quality tests for the areas in question, and if so, can the results be shared?	The City does have air quality reports for applicable areas which can be accessed by submitting a Public Records Request at <a href="https://cityofphoenixaz.govga.us/WEBAPP/rs/(S(ap0klk3bpmc5lkx4ntphielo))/suporthome.aspx">https://cityofphoenixaz.govga.us/WEBAPP/rs/(S(ap0klk3bpmc5lkx4ntphielo))/suporthome.aspx</a> .
132.	3.16.I: Is PHX requesting an automated monitoring system that is designed for predictive maintenance? If a monitoring system is desired will PHX reimburse the Contractor for the initial setup costs (including all hardware and wireless network costs) and the monthly monitoring services for all equipment and network costs?	The City may request estimates from the Contractor for an automated monitoring system. The City would reimburse the Contractor for the initial setup costs and monthly monitoring services for all equipment and network costs.
133.	Can PHX provide the past 24 months of bag data for all outbound systems?	See Answer 107.
134.	Can PHX provide the past 24 months of bag data for all inbound systems?	No, the City does not gather data on inbound bags.



135.	Can PHX provide the past five years of parts costs by year?	<table style="margin-left: auto; margin-right: auto;"> <tr> <td style="padding-right: 20px;">2019</td> <td style="text-align: right;">\$47,171.80</td> </tr> <tr> <td>2020</td> <td style="text-align: right;">\$169,162.85</td> </tr> <tr> <td>2021</td> <td style="text-align: right;">\$381,316.10</td> </tr> <tr> <td>2022</td> <td style="text-align: right;">\$426,266.88</td> </tr> <tr> <td>2023</td> <td style="text-align: right;">\$317,931.39</td> </tr> <tr> <td>2024</td> <td style="text-align: right;"><u>\$115,507.31</u></td> </tr> <tr> <td></td> <td style="text-align: right;">\$1,457,356.33</td> </tr> </table>	2019	\$47,171.80	2020	\$169,162.85	2021	\$381,316.10	2022	\$426,266.88	2023	\$317,931.39	2024	<u>\$115,507.31</u>		\$1,457,356.33
2019	\$47,171.80															
2020	\$169,162.85															
2021	\$381,316.10															
2022	\$426,266.88															
2023	\$317,931.39															
2024	<u>\$115,507.31</u>															
	\$1,457,356.33															
136.	Can PHX provide the past 12 months of parts usage?	The last 12 months parts usage is \$365,282.48 (March 2023 – March 2024).														
137.	PHX representatives mentioned new equipment coming in the near future for several of the BHS systems. Will PHX provide the Contractor with an initial OEM recommended spare parts stock to service this new equipment prior to go-live of the new equipment or is this the responsibility of the Contractor?	The City will work with the Contractor and the installer (if it is not the Contractor) to create a recommended spare parts list for any new equipment; however, it will be the responsibility of the Contractor to purchase, manage, and maintain any inventory it deems necessary to best accomplish the required Scope of Work and meet the Contract performance requirements.														
138.	Who is currently providing upper and lower-level controls support for equipment in this scope of work?	Quantum Integrated Solutions and the City of Phoenix, Aviation Department, Facilities and Services Division – BHS Section.														
139.	Does PHX have all O&M Manuals available for all the equipment included in this scope of work?	Yes, the City has all O&M Manuals available for all of the equipment included in this Scope of Work.														
140.	Does PHX have all as-built drawings available for all the equipment included in this scope of work?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.														
141.	Will PHX or the incumbent Contractor provide all CMMS data to be incorporated into the new contractors CMMS?	Yes, the City will work with the incumbent Contractor and new Contractor for CMMS data sharing.														

142.	Upper-Level Controls, the systems in T3 and T4 were upgraded throughout the systems lifetime. Whose software is currently running/collecting data on each. Is it a single point, or are there multiple servers?	The City is currently the owner of the common-use software that is running/collecting data. There currently are 24 virtual servers running Windows Server 2012, 2016, 2019. These servers run various applications for HMI, tag reader and SQL databases. The HMI application is Rockwell Automations FactoryTalk View SE with approximately 40 field clients and related servers for activations and Transaction Manager displaying BHS status. Tag reader status is collected by the SICK RDT400 Diagnostic Tool. Reports data and application are created by Vertech and Pteris Global.
143.	BHS control room, is there a single control room for T3 and T4 or multiple control rooms?	Please see Answer No. 111.
144.	Is the Control room(s) manned? And if so, by whom,? The contractor or by City of Phoenix employees?	MDSs in each area are staffed by Contractor personnel.
145.	Who calls out the Jams and faults to the Jammer staff?	Contractor staff at MDS and GUI workstations will be responsible for calling out jams and faults to jammer staff.
146.	Ticket Counter Scales, who maintains them? Is there an annual certification required to be performed by the contractor?	The Aviation Department has a separate contract for maintenance of the ticket counter scales.  The Contractor for this BHS contract is not responsible for performing an annual certification.
147.	Ticket Counter printers, who maintains?	Ticket Counter printers are maintained by the City of Phoenix, Aviation Department, Technology Division.
148.	Bag Tubs, who is responsible to return them to the counters?	See Answer No. 7.
149.	Oversized bags, who transports them from the Ticket Counter to the Oversize bag drop off point?	See Answer No. 8.

150.	Mis-sorted bags that go to the runoff piers or makeup units, who retrieves and relocates to the correct pier/makeup areas?	Airlines are responsible to retrieve and relocate mis-sorted bags that go to the runoff piers or makeup units.
151.	Parts, will the city pay for all the lubricants, sprays, miscellaneous hardware, fuses, rags, garbage bags, speedy dry and other expendables used during the routine maintenance and repairs on the equipment?	No, the City will not pay for expendables used during routine maintenance and repairs on equipment.
152.	Waste States "contractor must dispose of bag room and work-related waste in trash compactors in each Terminal". Can the contractor assume the Trash compactors are supplied and paid for by the City of Phoenix?	Yes, the trash compactors are supplied and paid for by the City.
153.	Does the upper-level systems software and hardware in both Terminals and all systems currently collect the BHS data listed in the RFP?	Yes, however reporting is currently only functioning for the T3 systems and the City is in the process of fixing the reporting for the T4 Outbound systems. The City will notify the Contractor when the T4 reporting has been fixed.
154.	Need an equipment manifest for T3, T4 FIS T4 American, T4 Southwest.	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.
155.	Can the city provide the BHS layout drawing as it related to the terminals and floor levels.	The City will be unable to provide the requested information at this time.
156.	The Bio-Alignment Staff, can you give the current daily staff count?	Bag bio-alignment staff is not a requirement under the current contract but will be a responsibility of the Contractor under this Contract. See Section 3.16 (T)(2). The City may assign up to 10 bio-alignment staff (City staff) per shift for holidays, special events and other high traffic events as appropriate. This number may vary depending on operational needs. See Section 3.16 (T).
157.	Can you supply sample reports collected during the last 12 months?	The requested information will be provided after receipt of a signed SSI form in accordance with Section 2.33 as added in this Addendum No. 2.



158.	What is the current Jammer staffing at each Terminal/system?	Currently, there are approximately four jammers in T3, two jammers in T4I, and two jammers in T4R; however, jammer staffing will vary depending on the day and time.
159.	In Lieu of a parts discount shown (Pricing sheet, C-4. Parts and Materials), can a percent mark-up on the parts cost be inserted?	No, pursuant to PCC 43-18, the City is prohibited from utilizing cost-plus-a-percentage-of-cost pricing.
160.	Section 6.19, pg 73, "Liquidated Damages" – Can this be capped at 5% of the annual value of the contract?	Section 6.19 will not be modified.
161.	Section 2.4B, pg 199, Exhibit H, "Prompt Payment" – the timeline for payment performance i.e. 7 days, can this be extended to 21 days?	Exhibit H, Section 2.4 (B) will not be modified. Language in Exhibit H is required by the FAA.

The balance of the specifications and instructions remain the same. Bidder must acknowledge receipt and acceptance of this addendum by signing below and returning the entire addendum with the bid or proposal submittal.

Name of Company: \_\_\_\_\_

Address: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

Print Name and Title: \_\_\_\_\_