

ADDENDUM THREE

(please sign and return with the submittal)

No.	Question	Answer
1.	Can you provide a sample invoice example so that we are clear?	Sample invoice is provided below
2.	We need more information as to what is being requested here. Are you looking for an exact or estimate?	When there are special Animal pickups, the exact number needs to be documented.
3.	Reference SOW 3.7 - Will a number be provided to the company for us to reach a live person and be able to provide information on unable to Locate animals? Previously the process was to leave this information on the general voicemail box and it was not efficient.	There will be a number provided to reach a live person for emergencies. There will be an email provided for large or special animal collection requests and for animals that were not located can also be e-mailed to the e-mail address for documentation.
4.	Reference SOW 3.8 b Follow up - Question: Is the customer the City? Or is it a resident/caller? If the Contractor must notify every caller or a UL- Unable to Locate that would create an undue burden on the Contractor.	The customer are citizens/callers that call in a dead animal pick up within city limits. The contractor must only contact those customers who are requesting an update.
5.	Reference SOW 3.8 C Emergencies - Question: Will a line item be added to the submittal for emergency response during regular? Additional compensation should be provided for responding within an hour as an additional cost is applied to the company.	No all calls during regular business hours need to be picked up within the four hour window emergency or not. Anything picked up after hours will be paid at the after hours rate.
6.	Reference SOW 3.20 Special Collections - Question: Will there be a line item added for emergency or rapid response time for special collections?	No there is not a special rate for emergency or rapid response. The time frame from the time the voicemail is received is 4 hours during business hours.

The balance of the specifications and instructions remain the same. Bidder must acknowledge receipt and acceptance of this addendum by signing below and returning the entire addendum with the bid or proposal submittal.

Name of Company: _____

Address: _____

Authorized Signature: _____

Print Name and Title: _____

INVOICE

**DATE**

7/10/2024

INVOICE NO

LP13146-I-0020

Pet & Animal Lovers Service

3629 N 40th Ave
Phoenix, AZ 85019
602-455-6677
602-455-9252
info@ourpals.com

INVOICE TO

City of Phoenix
Public Works Department
200 W Washington St FL 6
Phoenix, AZ 85003-1611

VENDOR NUMBER	PO NUMBER	PAYMENT TERMS
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Due on Receipt

DESCRIPTION	UNIT PRICE	LINE TOTAL
Monthly Collection- Reg Hours	\$0.00	\$0.00
Special pick-up large animals	\$0.00	\$0.00
Large animal pickup		

Subtotal	\$0.00
Sales Tax	
Total	\$0.00

If you have any questions concerning this invoice, contact: Daniel Khan at 602-455-6677 or info@ourpal.com

THANK YOU FOR YOUR BUSINESS