

ADDENDUM TWO

(please sign and return with the submittal)

QUESTIONS AND ANSWERS

Please see below clarifications for questions from Addendum One.

| Questions | Answers |
|---|--|
| <p>121</p> <p>Will the City of Phoenix new placement files contain Reg F information, including itemization date, balance at itemization, added interest post itemization, payments/adjustments after itemization, and current collectible balance?</p> <p>We have one more clarifying question regarding the information below. The City of Phoenix mentioned that Regulation F (Ref F) information (FDCPA law effective November 2021) will not be included in the new placement file.</p> <p>As this is a mandatory requirement to comply with the FDCPA, can you please confirm what specific information is not being provided by The City of Phoenix from the list below?</p> <ul style="list-style-type: none"> • Will the City of Phoenix’s new placement files contain Reg F information, including itemization date, balance at itemization, added interest post itemization, payments/adjustments after itemization, and current collectible balance? | <p>Yes, the placements will contain Reg F information. We will provide a current collectible balance at the time of assignment. If any credits, or adjustments change the balance after the assignment, these updates will be provided once a month. 95% of our assignments do not accrue interest, therefore, there will not be a need to itemize any balance once the placement is assigned. If needed or requested by the debtor, a copy of an invoice will be provided to the vendor to provide to the debtor.</p> |
| <p>127</p> <p>Page 16 states debtor is informed that they will be responsible for the collection agency fees directly.</p> <p>a. Does the City have a signed agreement with the consumer agreeing to pay the collection fees?</p> | <p>Please see example on page 3 of this addendum.</p> |

| | | |
|--------|---|--|
| | <p>b. If not, how is the consumer notified and can the City provide examples like a Final Demand Letter or City/State ordinance?</p> <p>I wanted to follow up on one of my questions that was answered (#127). The answer for part B is that the City can provide an example of the Final Demand Letter and State ordinance where the consumer is informed they are responsible for collection fees directly.</p> <p>Are you able to provide or direct me to where I could view that information?</p> | |
| 16, 31 | Various | <p>Total for the invoices currently referred to our current vendor for outside collections:</p> <p>Current Total Inventory Invoices: 23587</p> <p>Current Total Inventory \$\$: \$5,054,807.47</p> |



CITY OF PHOENIX
***** FINAL DEMAND *****

Date: June 17, 2024

ATTN : [REDACTED]
PO BOX [REDACTED]
PHOENIX AZ 85072-3933

Re: Account Number: [REDACTED]
Amount Due: \$1,250.00

Dear Customer,

Please be advised that you must contact the City of Phoenix within ten (10) business days from the date of this letter to avoid your account being referred to a collection agency or a law firm. After referral, you will also be liable for the additional costs charged by the collection agency or law firm.

You may make a payment within the ten (10) business days in the following ways:

- * Mail a check or money order payable to the City of Phoenix in the enclosed envelope. Include your 7 or 8-digit account number on the check.
- * Visit our Payment Center at 305 W. Washington, Phoenix. Call 602-262-6273 for business hours.
- * Make a payment with your credit card by calling:
 - Revenue Collections at 602-262-6785, Option 6.
 - Business hours are Monday-Friday: 8 am - 4:30 pm

If you have any questions concerning this matter, please call our Collector at 602-262-6785 option 6, or email the Collector at collections@phoenix.gov. Business hours are Monday through Friday 8am-5pm. Please disregard if payment has already been made.

Thank you.

City of Phoenix, Revenue Collections

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR MAILED PAYMENT



CITY OF PHOENIX
Payment Service Center
P.O.Box 29115
Phoenix AZ 85038-9115

Account Number: [REDACTED]

Amount Due: \$1,250.00

Date Paid:

Amount Paid:

2193_CDPW_FINAL

The balance of the specifications and instructions remain the same. Bidder must acknowledge receipt and acceptance of this addendum by signing below and returning the entire addendum with the bid or proposal submittal.

Name of Company: _____

Address: _____

Authorized Signature: _____

Print Name and Title: _____