

ADDENDUM 2

VENDOR'S INQUIRIES AND CITY'S RESPONSES

Please make the following changes to the above-referenced solicitation:

QUESTIONS AND ANSWERS:

Note: Spelling, grammar, and punctuation of the questions are shown exactly as submitted by the potential respondents.

| Question 8- Should the such that there are proforma be combined for all 6 | be prepared separately for each property, e individual proformas for six properties. | | |
|--|--|--|--|
| properties? Or separate? | | | |
| What is the current delinquency on each property? | Delinquency as of 08.31.2024 | | |
| Ambassador West | t 5.59% (\$4,358.71) | | |
| Foothills Court | 5.38% (\$3,412.69) | | |
| Sahuaro West | 8.53% (\$4,361.832 | | |
| Paradise Village | 3.85% (\$1,902.58) | | |
| Reflections on Po | rtland 1.45% (\$234.27) | | |
| Windrose Villas | -0.04% (-0.04%) | | |
| 3. Are there any past due recerts? If so, how many at each property? Outstanding Residem (as of 09.17.202 Ambassador West Foothills Court Sahuaro West Paradise Village Reflections on Portland Windrose Villas | 24) 0 late (100% on time completion) 6 (92.68%) 10 (83.33%) 0 (100%) | | |
| rent-restricted programs at each property? properties (see que Housing Departme external service or Property Name | There are no property-wide, rent-restricted programs at the properties (see question #5), however the City of Phoenix Housing Department is a party to set-aside agreements with external service organizations for certain units as follows: Property Name Unit Count Unit Size Rent Restriction (cap max) | | |
| Ambassador West | 6 1 bdrm 10% on annual renewals | | |
| Foothills Court | 3 2 bdrm 10% on annual renewals 2 1 bdrm 10% on annual renewals | | |
| Paradise Village Reflections on Portland | 3 1 bdrm 10% on annual renewals | | |
| | 2 1 bdrm 10% on annual renewals | | |
| Sahuaro West | 4 2 bdrm 10% on annual renewals | | |
| Windrose Villas | 2 2 bdrm 10% on annual renewals | | |



| 5. | How many market rate units are at each property? | All units in Group B ar are not restricted and restrictions or regulate accord the City of Pho to households earning Income and sets rents | not subject to ory requiremer enix Housing ono more thar | external hou its. However Department | sing affordability , on its own limits occupancy |
|-----|---|---|---|--|--|
| 6. | Do the properties have a relationship with the local police department? | In addition to informal relationships with the Phoenix Police Department, individual City properties participate in the Phoenix Crime Free Multi-Housing Program (a three-level certification program). See below for the certification expiration dates. | | | |
| | | Community Name | Phase I | Phase II | Phase III |
| | | Ambassador West | 9/20/2026 | 9/1/2025 | 7/5/2025 |
| | | Foothills Court | 11/15/2026 | 4/6/2026 | 1/25/2025 |
| | | Paradise Village | 4/24/2027 | 6/16/2025 | 3/7/2025 |
| | | Reflections on Portland | 8/2/2026 | 8/27/2025 | 1/5/2027 |
| | | Sahuaro West | 11/16/2025 | 3/27/2029 | 5/23/2025 |
| | | Windrose Villas | 9/21/2024 | 2/8/2028 | 11/29/2024 |
| 7. | What is the current monthly budget for courtesy patrol at each property? | Currently there is no n patrols at any Group E | | t allocated fo | or courtesy |
| 8. | Is any service information or maintenance logs available for the chiller systems at Ambassador West Apartments? | Only water treatment i | eports are av | ailable. (See | e #22) |
| 9. | Are there any ADOH units? | Group B does not hav | e ADOH units | - | |
| 10. | What housing programs are at each property? | There are no rent-rest properties (see question | | programs a | t the Group B |



| 11. | Are the current managers at the properties full time or part time? Do any managers currently oversee more than one property? | Each site in Group B has a full time Manager except for Reflections on Portland, which only has 4 hours per week allocated for Manager and 6 hours per week for Maintenance staff. The staff is currently shared with another site in another portfolio. | |
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| 2. | What is the current delinquency for each of the properties? | See question #2 | |
| 13. | How many past due recerts are at each property? | See question #3 | |
| 14. | What is the occupancy at each property? | | Occupancy as of 08.31.2024 |
| | | Ambassador West | 98.03% |
| | | Foothills Court | 95.12% |
| | | Sahuaro West | 91.66% |
| | | Paradise Village | 93.54% |
| | | Reflections on Portland | 94.44% |
| | | Windrose Villas | 100.00% |
| 15. | What major expenses did each of the properties have this year? | Major unanticipated Repairs incurred this year at various | s and Maintenance expenses were s properties, as follows: |
| | , | Ambassador West | Primarily chiller, plumbing issues |
| | | Foothills Court | Primarily plumbing issues |
| | | Sahuaro West | N/A |
| | | Paradise Village | Primarily plumbing issues |
| | | Reflections on Portland | N/A |
| | | Windrose Villas | N/A |
| 16. | Are their ongoing maintenance issues occurring at any of the properties? | | er 20 years old, it is not unusual to issues. These properties haveing problems. |
| 17. | What capital expense projects are scheduled for the remaining months of this year, 2025, future for each property? | There will be a combination of exterior upgrades, exterior lighting, roofing, plumbing, asphalt, and painting projects at these sites. | |
| 18. | When were the roofs replaced at each property? | Ambassador West: West b 2009. Foothills Court: 2011. Sahuaro West: Before 200 Paradise Village: Before 20 Windrose Villas: Before 20 Reflections on Portland: Be | 009. 09. |



| 40 | A (I | There are no compact to the Dens P. N. W. H. |
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| 19. | Are there any underground leaks currently or this year at any of the properties? | There are no current leaks. Paradise Village has had some leaks this past year. |
| 20. | Are there any courtesy patrols engaged at any of the properties? | See question #6 and #7 |
| 21. | Are there any concerns about crime activity on any of the assets? | There are no concerns regarding crime activity at these properties. |
| 22. | Are the plans to begin the replacement of the two cooling towers at Ambassador West in November of this year? | Yes. The City of Phoenix Housing Department is preparing to work with a contractor to either replace the cooling towers or rebuild them this off season. |
| 23. | Would the City be able to access a submission sent via Dropbox? | We would not know that information until we received access to the Dropbox. Any technical glitches or lack of access causing the City not to have access to your proposal by the submission deadline will cause the proposal to be considered late and not considered for evaluation. If your company chooses to use this method, I would recommend submitting a day or two early with a follow up email and call to the Procurement Officer to validate that the City was able to download the complete proposal. |
| 24. | Section 3.3 states checks over \$2,500 require two signatures. Utilities are set up to be autopay by ACH to assure payments are made timely? Many times payments for utilities or other reoccurring cost which may be set-up on ACH will be over the \$2,500. May the these payments be made via ACH which does to allow for two signatures? | Recurring utility or approved budgeted payments made by ACH are not subject to the \$2,500 requirement for dual signatures. Non-recurring and non-budgeted payments over \$2,500 require two signatories, as well as the approval of the City of Phoenix. |
| 25. | Section 7.2. General Liability Insurance - May we receive details on the current General Liability Insurance policies for each asset: 1. Name of insurance company/broker 2. Insurance policy term dates 3. Any past claims on any of the communities which could impact future coverage for the assets | The City understands that the insurance broker for all Group B properties is being currently handled by Brown & Brown (602-277-6672). All polices are scheduled to expire 03/31/25. The Housing Department has no record of recent past claims. |

RFP FY25- 086-2 (DRW)

Title: Property Management Services for Affordable Housing Portfolio - Group B

Offer Due Date: October 7, 2024 at 3:00 pm



- 26. Section 7.3. Property
 Insurance May we receive
 details on the current Property
 Insurance policies for each
 asset:
 - 1. Name of insurance company/broker
 - 2. Insurance policy term dates
 - 3. Any past claims on any of the communities which could impact future coverage for the assets

The Group B properties are wholly-owned by the City of Phoenix and are currently insured for *property* insurance purposes under an alternative City-managed insurance program. At this time, the Housing Department is not requiring the Contractor to procure *property* insurance coverage (as differentiated from location-specific *liability* coverage, which <u>is</u> required), however this approach is subject to change in the future.

The balance of the specifications and instructions remain the same. Bidder must acknowledge receipt and acceptance of this addendum by signing below and returning the entire addendum with the bid or proposal submittal.

| Name of Company: | |
|-----------------------|--|
| Address: | |
| Authorized Signature: | |
| Print Name and Title: | |