



COMING OCTOBER 28: NEW CUSTOMER SERVICES PORTAL

The City of Phoenix is excited to announce the launch of a *new customer portal*, designed with *enhanced security* and *user-friendly features* to better serve you! To enjoy these improvements, most customers will need to create a new online City Services account, when the new customer portal becomes available.

WHY THE CHANGE?

The new customer portal features an intuitive design with streamlined navigation, making it easier than ever to access the services you need. It also includes upgraded protections to keep your personal and City Services account information safe from potential threats.

If you're already enrolled in AutoPay, no action is needed.

WHAT WILL YOU NEED TO DO?

1. Once Live, Visit The New Customer Portal To Create An Account. Learn More At phoenix.gov/portal.
2. What You'll Need To Create Your New Online Account:
 - Email Address (ex: johnsmith@test.com)
 - New Password (ex: [1l0v3ph03nix!](#))
 - Confirm New Password (ex: [1l0v3ph03nix!](#))
 - Display Name (ex: *Home, Office, John Smith*)
 - First Name (ex: *John*)
 - Last Name (ex: *Smith*)
3. Link Your City Services Account:
After signing up, enter your City Services account number and PIN to securely link your services to your new portal login.
4. Complete The City Services Setup:
Once your account is linked, you're all set to manage your services online!



BENEFITS OF THE NEW CUSTOMER PORTAL:

- **24/7 Account Access:**
View bills, make payments, and review monthly usage anytime.
- **Enhanced Security:**
Multi-factor authentication and data encryption protect your information.
- **Faster Payments:** Pay your bill quickly and securely online.
- **Improved Account Management:** Easily update your contact info and preferences.

Thank you for helping us ensure a more secure and seamless experience for all our customers. We appreciate your cooperation in setting up your new account!



PRÓXIMAMENTE OCTUBRE 28: NUEVO PORTAL DE SERVICIO A CLIENTES

La Ciudad de Phoenix anuncia con entusiasmo el lanzamiento de un nuevo portal para clientes, diseñado para mejorar la seguridad y las herramientas de uso fácil ¡para servirte mejor! Para disfrutar de estas mejoras, la mayoría de los clientes necesitarán crear una nueva cuenta de servicios en línea con la municipalidad, cuando el nuevo portal esté disponible.

¿POR QUÉ EL CAMBIO?

El nuevo portal del cliente tiene un diseño intuitivo con una navegación más simplificada, lo que facilita más que nunca el acceso a los servicios que necesitas. También incluye protecciones actualizadas para mantener tus datos e información de tu cuenta de servicios de la Ciudad seguros ante posibles amenazas.

Si ya estas registrado en AutoPay [pago automático], no necesitas hacer nada más.

¿QUÉ TENDRÁS QUE HACER?

1. Una vez que esté en vivo, visitar el nuevo portal de clientes para crear una cuenta. Para aprender más entra a phoenix.gov/portal.
2. Lo que necesitarás para crear tu cuenta nueva en línea:
 - Tu email (por ej.: johnsmith@test.com)
 - Nueva contraseña (por ej.: 1l0v3ph03nix!)
 - Confirmar nueva contraseña (por ej.: 1l0v3ph03nix!)
 - Visualizar tu nombre (por ej.: casa, oficina, John Smith)
 - Tu nombre (por ej.: John)
 - Tu apellido (por ej.: Smith)
3. Enlazar tu cuenta de servicios de la Ciudad: Después de iniciar sesión, ingresa tu número de cuenta de servicios con la municipalidad y tu NIP para enlazar de manera segura tus servicios a tu nuevo portal para iniciar sesión.
4. Completa la configuración de servicios de la Ciudad: Una vez que tu cuenta esté enlazada, ya está lista para gestionar tus servicios en línea.



BENEFICIOS DEL NUEVO PORTAL:

- **Acceso a tu cuenta 24/7:** ver recibos, efectuar pagos, y revisar tu uso mensual en cualquier momento
- **Mejor seguridad:** autenticación multifactorial y cifrado de datos para proteger tu información.
- **Pagos más rápidos:** Pagar tu recibo rápidamente y de forma segura en línea.
- **Gestión de cuentas mejorada:** actualiza fácilmente tus datos personales y preferencias.

Gracias por ayudarnos a garantizar una experiencia más segura y sin interrupciones para todos nuestros clientes.
¡Agradecemos tu cooperación para configurar tu nueva cuenta!



IMPORTANT NOTICE REGARDING YOUR WATER SERVICE LINE

The City of Phoenix Water Services Department is focused on protecting the health of every household in our community. This notice contains important information about your drinking water.

The City of Phoenix Water Services Department is working to identify service line materials throughout the water system and has determined that the water pipe (called a service line) that connects your property to the water main is unknown and not likely to be lead.

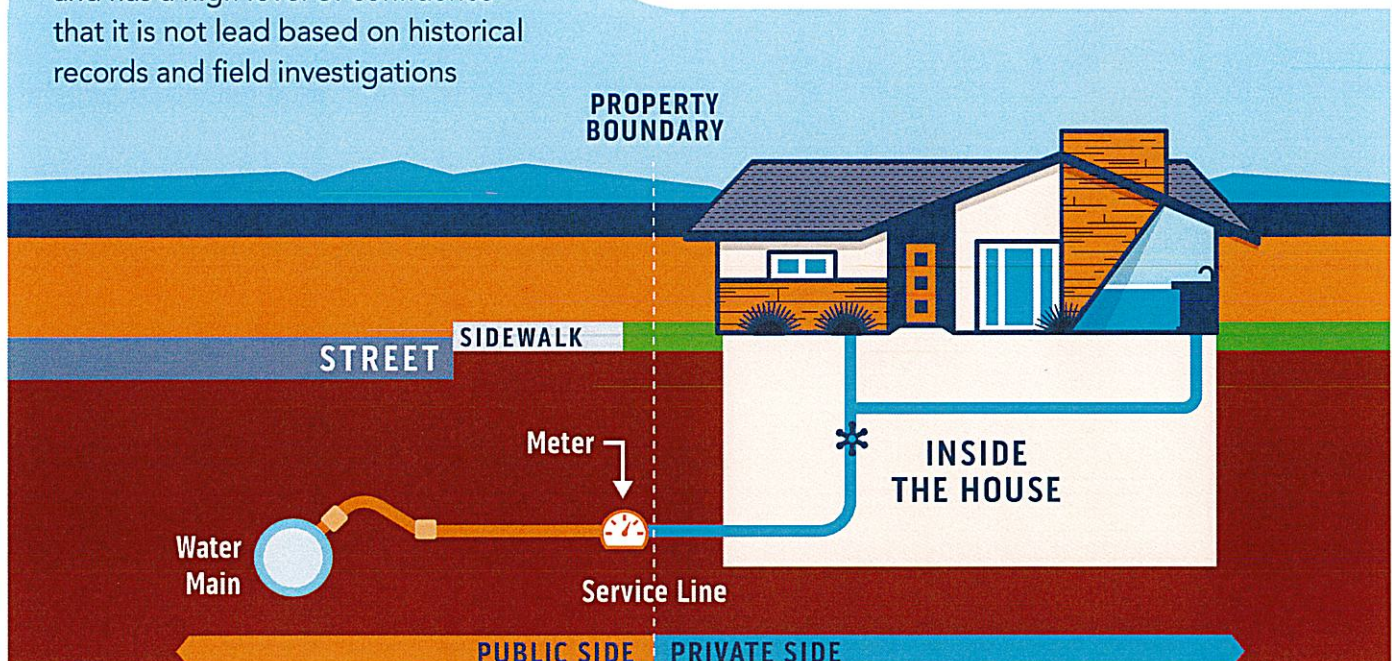
This means that the City has completed the first phase of identifying your service line in accordance with federal guidelines and has a high level of confidence that it is not lead based on historical records and field investigations



STEPS PHOENIX IS TAKING

The City has visited more than 98% of all locations constructed prior to the Arizona Lead Ban in 1988 to confirm that your water service line is not lead at the spigot, or hose bib. **During these visits, the City did not find a single lead service line.** The City has also worked diligently for decades to maintain low lead concentrations in our water and has maintained compliance with the Lead and Copper Rule since it was established in 1991.

Because the City is in the process of identifying your service line, we are taking extra steps to ensure you are fully informed about your risks of exposure to lead in drinking water.





HOW CAN MY SERVICE LINE MATERIAL BE IDENTIFIED?

The City will be conducting additional field work at all locations with a status unknown service line beginning immediately. This service is at no charge to you; however, it will take multiple years to complete this work. No action is needed to have your water service line checked as part of this Citywide effort.



HEALTH EFFECTS OF LEAD

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.



WHERE CAN I FIND MORE INFORMATION?

For more information about the City's Lead and Copper Rule compliance please visit our website at phoenix.gov/pipes or contact us at pipes@phoenix.gov.

For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's Web site at www.epa.gov/lead or contact your health care provider.



CAN I TAKE EXTRA PRECAUTIONS?

Below are recommended steps you can take, separately or in combination, if you are concerned about lead in your drinking water and where to find more information. This is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

- Use your filter properly. If you use a filter, make sure you use a filter certified to remove lead.
- Clean your aerator.
- Use cold water for drinking, cooking and making baby formula.
- Identify and replace plumbing fixtures containing lead.
- Have your water tested. Contact us, your utility at pipes@phoenix.gov to have your water tested. Alternatively, you may contact a certified laboratory to have your water tested. A list of certified laboratories is available at www.azdhs.gov.



NOTICE TO PROPERTY MANAGERS AND PROPERTY OWNERS WITH TENANTS:

To fully meet this new requirement and ensure all customers are informed, you are required to share this information with anyone who drinks and/or cooks using water at this property. In addition, property managers are required to post and share this information with residents and tenants, as applicable.





PHX WATER SMART

AVISO IMPORTANTE SOBRE SU LÍNEA DE SERVICIO DE AGUA

El Departamento de Servicios de Agua de la Ciudad de Phoenix se centra en proteger la salud de todos los hogares de nuestra comunidad. Este aviso contiene información importante sobre su agua potable.

El Departamento de Servicios de Agua de la Ciudad de Phoenix está trabajando para identificar los materiales de las líneas de servicio en todo el sistema de agua corriente y ha determinado que la tubería de agua (llamada línea de servicio) que conecta su propiedad con la tubería principal de agua es **desconocida** y no es probable que sea de plomo.

Esto significa que la Ciudad ha completado la primera fase de identificación de su línea de servicio de acuerdo con las pautas federales y tiene un alto nivel de confianza en que no contiene plomo, basándose en registros históricos e investigaciones de sitio.

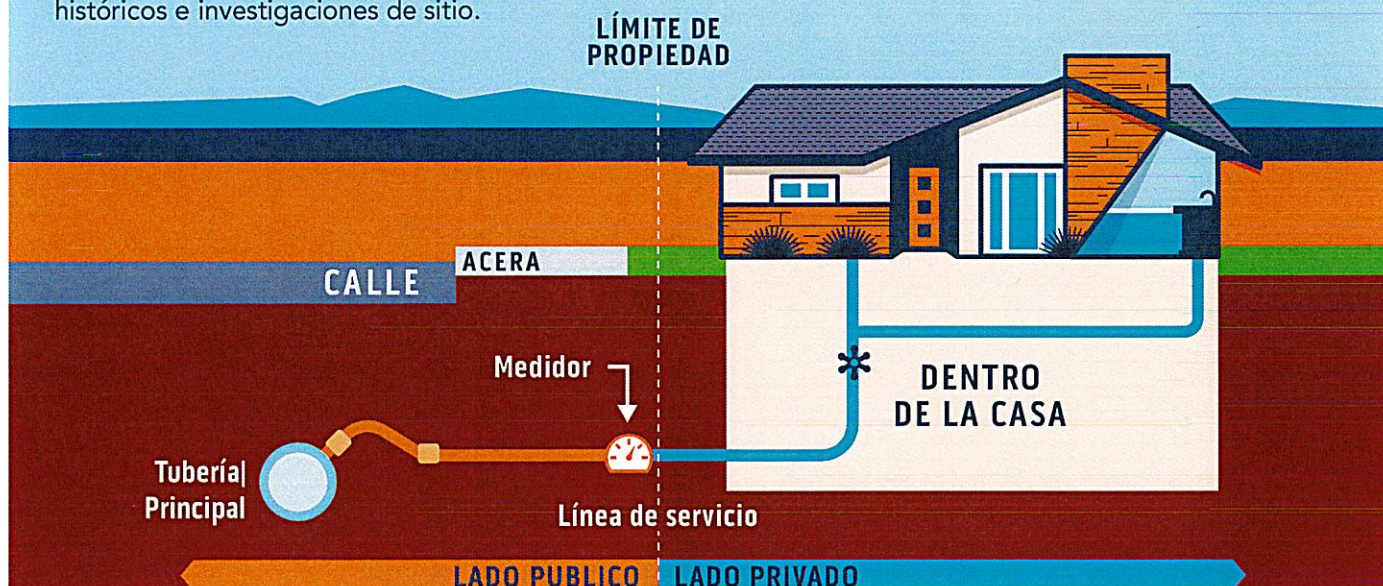


PASOS QUE PHOENIX ESTÁ TOMANDO

La Ciudad ha visitado más del 98% de todas las ubicaciones construidas antes de la Prohibición de Plomo de Arizona en 1988 para confirmar que su línea de servicio de agua no contiene plomo en el grifo ni en la llave para la manguera.

Durante estas visitas, la Ciudad no encontró una sola línea de servicio de plomo. La Ciudad también ha trabajado diligentemente durante décadas para mantener bajas las concentraciones de plomo en nuestra agua corriente y ha mantenido el cumplimiento de la Regla de Plomo y Cobre desde su creación en 1991.

Debido a que la Ciudad está en proceso de identificar su línea de servicio, estamos tomando medidas adicionales para asegurarnos de que usted esté completamente informado sobre su riesgo de exposición al plomo en el agua potable. Creemos en la transparencia y queremos que participe en este proceso.





¿CÓMO SE PUEDE IDENTIFICAR EL MATERIAL DE MI LÍNEA DE SERVICIO?

La Ciudad realizará trabajos de campo adicional en todas las ubicaciones con una línea de servicio de estado desconocido, los cuales comenzarán de inmediato. Este servicio no tiene ningún costo para usted; sin embargo, completar este trabajo llevará varios años. No necesita tomar ninguna acción para que se revise su línea de servicio de agua como parte de este esfuerzo en toda la ciudad.



EFFECTOS DEL PLOMO EN LA SALUD

La exposición al plomo en el agua potable puede causar efectos graves en la salud en todos los grupos etarios. Los bebés y los niños pueden tener disminuciones en el coeficiente intelectual y en la capacidad de concentración. La exposición al plomo puede llevar a problemas de aprendizaje y comportamiento nuevos o agravar problemas de aprendizaje y de comportamiento existentes. Los hijos de mujeres que están expuestas al plomo antes o durante el embarazo pueden tener un mayor riesgo de sufrir estos efectos adversos para la salud. Los adultos pueden tener un mayor riesgo de enfermedad cardíaca, presión arterial alta, problemas renales o del sistema nervioso.



¿DÓNDE PUEDO ENCONTRAR MÁS INFORMACIÓN?

Para obtener más información sobre el cumplimiento de la Regla de Plomo y Cobre de la Ciudad, visita phoenix.gov/pipes o póngase en contacto con nosotros en pipes@phoenix.gov.

Para obtener más información sobre cómo reducir la exposición al plomo en su hogar/edificio y los efectos del plomo en la salud, visite el sitio web de la EPA en www.epa.gov/lead o comuníquese con su proveedor de atención médica.



¿PUEDO TOMAR PRECAUCIONES ADICIONALES?

A continuación se indican los pasos recomendados que puede tomar, por separado o en combinación, si le preocupa el plomo en el agua potable y dónde encontrar más información. Estas recomendaciones no pretenden ser una lista completa ni implica que todas las acciones reducen igualmente el plomo en el agua potable.

- Use el filtro correctamente. Si utiliza un filtro, asegúrese de utilizar un filtro certificado para eliminar el plomo.
- Limpie el aireador.
- Use agua fría para beber, cocinar y preparar fórmula para bebés.
- Identifique y reemplace los accesorios de plomería que contengan plomo.
- Pida analizar el agua. Contáctenos, su proveedor de servicios de agua, por correo electrónico en pipes@phoenix.gov para que se realice una prueba de su agua. Alternativamente, usted puede comunicarse con un laboratorio certificado para que hagan las pruebas de su agua. Una lista de laboratorios certificados está disponible en www.azdhs.gov.



AVISO A LOS ADMINISTRADORES DE PROPIEDADES Y PROPIETARIOS CON INQUILINOS:

Para cumplir plenamente con este nuevo requisito y garantizar que todos los clientes estén informados, usted debe compartir esta información con cualquier persona que beba o cocine con agua del grifo en esta propiedad. Además, los administradores de propiedades deben publicar y compartir esta información con los residentes e inquilinos, según corresponda.





Bill Date: 12/27/2024
Page 1 of 2

In compliance with the Environmental Protection Agency's (EPA) Lead and Copper Rule Revisions, the city has completed its initial inventory of water service lines. Learn more about this important project at phoenix.gov/pipes.

Amount Due	Due Date
100.00	12/31/2023
200.00	12/31/2023
300.00	12/31/2023
400.00	12/31/2023
500.00	12/31/2023
600.00	12/31/2023
700.00	12/31/2023
800.00	12/31/2023
900.00	12/31/2023
1000.00	12/31/2023
1100.00	12/31/2023
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2400.00	12/31/2023
2500.00	12/31/2023
2600.00	12/31/2023
2700.00	12/31/2023
2800.00	12/31/2023
2900.00	12/31/2023
3000.00	12/31/2023
3100.00	12/31/2023
3200.00	12/31/2023
3300.00	12/31/2023
3400.00	12/31/2023
3500.00	12/31/2023
3600.00	12/31/2023
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4300.00	12/31/2023
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4600.00	12/31/2023
4700.00	12/31/2023
4800.00	12/31/2023
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8000.00	12/31/2023
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9200.00	12/31/2023
9300.00	12/31/2023
9400.00	12/31/2023
9500.00	12/31/2023
9600.00	12/31/2023
9700.00	12/31/2023
9800.00	12/31/2023
9900.00	12/31/2023
10000.00	12/31/2023

\$58.50
1/17/2025

Account Summary as of 12/27/2024

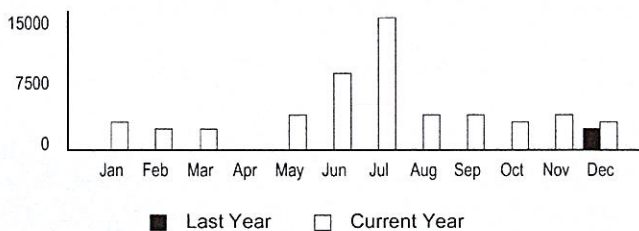
Previous Balance	\$59.18
Payments Received - Thank you	-59.18
Balance Forward	0.00
Current Charges	58.50
Total Amount Due	\$58.50

Service Address: 6334 E FRESS DR, SCOTTSDALE, AZ 85254

Meter Reading

Meter Number	Previous Meter Read		Current Meter Read		Water Used in Billing Cycle	
	Date	Reading	Date	Reading	1 unit = 748 gallons	
12156858	11/25/2024	1150	12/27/2024	1154	4 Units	2992 Gallons

Your Monthly Water Usage (gallons)



Water/Sewer Service from 11/26/2024 to 12/27/2024

Water Base Fee	\$4.64
Environmental Mandates - Water	2.48
City Services Tax	1.50
State Mandated Jail Costs	1.00
State & Other Taxes	1.42
Sewer Fee	9.06
Environmental Mandates - Sewer	1.99
City Sales Tax	0.49

Total	\$22.58
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Public Works/Solid Waste from 11/26/2024 to 12/27/2024

Solid Waste Fee	\$35.87
State Landfill Disposal Fee	0.05
Total	\$35.92



Please detach and return the portion below with your payment



Unpaid Balance DUE Now	0.00
Current Charges Due 1/17/2025	58.50
TOTAL DUE	\$58.50

PAYMENT INSTRUCTIONS

Please make checks payable to City of Phoenix.
Do not send cash through the mail.
Please write account number on check using
black or blue ink.
**A Late Fee will be applied if payment is
received after the Due Date.**

Account Number: 4961627843

Amount Paid

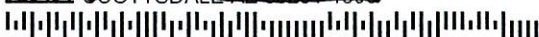
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Project Assist Donation \$

SN 0020241227 RT# 500001075 AN 94961627843000 TC 029100

00202412270949616278430000029100300000058501000

```
# 0012913 I=00010000
    12913 1 AB 0.588
```



SEND PAYMENTS TO:
City of Phoenix
P.O. Box 29100
Phoenix, AZ 85038-9100



Follow us online
phoenix.gov/social



Visit us online
phoenix.gov

Important Information Regarding Your City Services Bill

Late Fee:

You can maintain your city of Phoenix good payment history, and avoid a late payment fee, if your city services payment is received by the due date. Per City Code 37-88, if any portion of your bill is not paid by the due date, you will be charged a late fee of 3% on the total unpaid balance.

Payment not received in full by the date due may result in additional fees, security deposits, and suspension of service.

Per City Code 37-95 disputes of charges must be received in writing no later than 60 days after the date the charges first appeared on the bill.

BUSINESS HOURS

Business hours are 8am – 5pm,
Monday–Friday, excluding city holidays.

HOW TO CONTACT US

Contact PHX Customer Services at
602-262-6251, visit our website at
phoenix.gov/payonline or email us at
cityservicesbill@phoenix.gov for city
services inquiries and account information
changes. To utilize call relay services, dial
7-1-1.

PROJECT ASSIST

Please consider adding a tax deductible gift
to your payment amount to provide utility
assistance to low income families and
seniors in crisis. If you would like to set up a
recurring monthly gift, contact PHX
Customer Services to have it added to your
bill.

HOW TO PAY

Have your payment automatically deducted
from your bank account and never miss a
payment again. Visit: phoenix.gov/payonline
to sign up for Auto-Pay.

Online Bill Payment:

Securely pay your bill online with a credit or
debit card 24/7/365 at
phoenix.gov/payonline.

Pay By Phone: 602-262-6251

Make a payment 24/7/365 using our
automated system.

Pay By Mail:

Send your check or money order made
payable to **City of Phoenix** (no cash) to:

PO Box 29100
Phoenix, AZ
85038-9100

To ensure your payment is properly applied,
please include the attached coupon and write
your 10-digit account number on your check
using black or blue ink.

PAY IN PERSON

Chase Bank:

Pay your current bill at any Chase Bank. No
delinquent payments are accepted.

Pay Station:

Pay your bill at our pay center located at:

305 W. Washington St
Mon thru Fri 8:30am-5pm

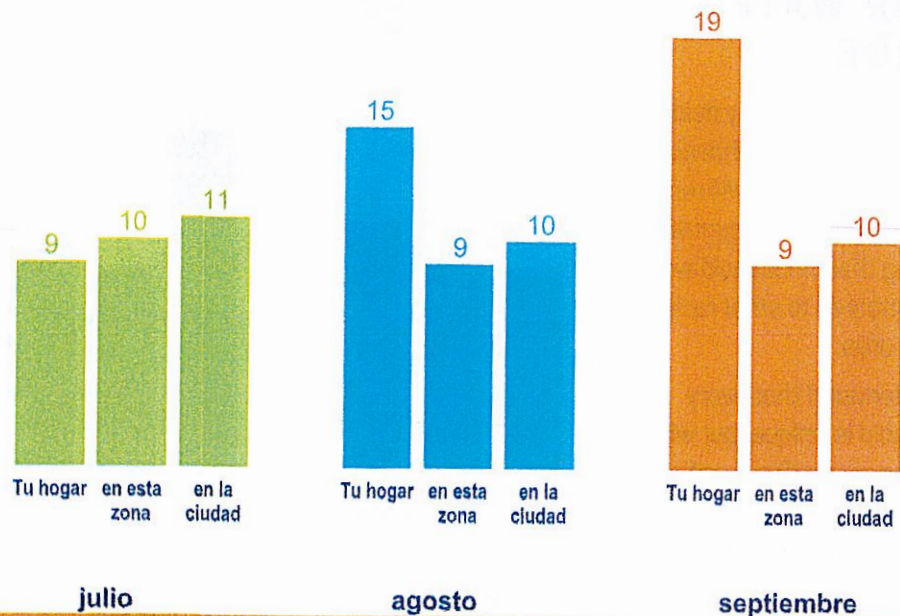
FINANCIAL ASSISTANCE

Customers may request
assistance with payment of
their City Services Bill, along
with rent and utilities, through
the Human Services
Department, Community
Services Program by calling,
602-534-2433 or visiting
<https://www.phoenix.gov/human-services/programs/emergency>.



SU CONSUMO DE AGUA

Como parte de la recién declarada Alerta de Agua Etapa 1, los clientes de Servicios de Agua de Phoenix recibirán este extracto cada tres meses que indica el consumo de su hogar en comparación con otras residencias en su área. Comprendemos que cada hogar es diferente, pero cuando la conservación del agua es crítica, esta información podría servir de guía para sus decisiones futuras en cuanto al uso del agua.



ALERTA DE AGUA ETAPA 1

Debido a la escasez de agua en el Río Colorado, la Municipalidad de Phoenix ha declarado una Alerta de Agua Etapa 1 y activó su Plan de Gestión de Sequías. La Municipalidad está pidiendo que los clientes reduzcan su consumo de agua de manera voluntaria.

APRENDA MÁS EN:
PHOENIX.GOV/DROUGHT



CONSERVACIÓN DEL AGUA

¿Sabía usted que el hogar típico utiliza el 70% de su agua en el exterior? Las guías de riego de jardines de Phoenix pueden ayudarle a conservar el agua, y un riego adecuado también mantendrá sus plantas de jardín sanas y hermosas durante todo el año.

Regar el césped no más de dos veces por semana y los árboles no más de una vez por semana – aún durante el verano. Envíe un mensaje con la palabra "WHENTOWATER" al 33222 para guías de riego mensuales.

APRENDA MÁS EN:
PHOENIX.GOV/WATERCLOUD



FUGAS DE AGUA

Utilice su factura de Servicios Municipales como una herramienta para la detección de fugas. Si usted notar un aumento inesperado en el uso o costo del agua, usted puede tener una fuga. Una pequeña fuga puede desperdiciar mucho agua y aumentar significativamente el costo de su factura. Para detectar fugas, siempre verifique en interiores y exteriores.

APRENDA MÁS EN:
PHOENIX.GOV/BEWATERSMART

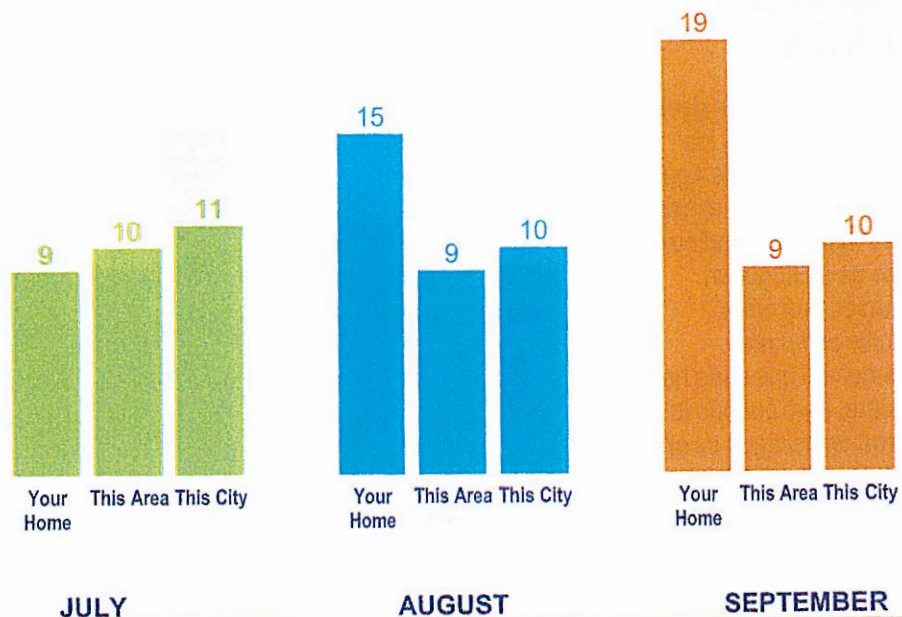


HOW DOES MY WATER USE COMPARE TO OTHERS?

YOUR WATER USAGE

As part of the recently declared Stage 1 Water Alert, Phoenix Water Services customers will receive this statement each quarter showing their household water use compared to other residences in their area.

We understand that every household is unique, but when water conservation is critical, this information may help guide your future decisions about water use.



STAGE 1 WATER ALERT

Due to the shortage of water on the Colorado River, the City of Phoenix has declared a Stage 1 Water Alert and activated its Drought Management Plan. The City is asking customers to voluntarily reduce their water use.

LEARN MORE:
PHOENIX.GOV/DROUGHT



WATER CONSERVATION

Did you know that the typical household uses 70% of its water outside? Phoenix's landscape watering guides can help you conserve water, and proper watering will also keep your landscape plants healthy and beautiful throughout the year.

Water grass no more than twice per week and trees no more than once per week year round. Text "WHENTOWATER" to 33222 for monthly watering guides.

LEARN MORE:
PHOENIX.GOV/WATERCLOUD



WATER LEAKS

Use your City Services Bill as a leak-detection tool. If you notice an unexpected increase in water use or cost, you may have a leak. A small leak can waste a lot of water and significantly increase your water charges. When looking for leaks, always check indoors and outdoors.

LEARN MORE:
PHOENIX.GOV/BEWATERSMART



Visit us online
phoenix.gov

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Have your payment automatically deducted from your bank account and never miss a payment again. Visit: phoenix.gov/payonline to sign up for AutoPay.

Online Bill Payment:

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Pay By Phone: 602-262-6251

Make a payment 24/7/365 using our automated system.

Pay By Mail:

Send your check or money order made payable to City of Phoenix (no cash) to:

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Phoenix, AZ
85038-9100

To ensure your payment is properly applied, please include the attached coupon, and write your 10-digit account number on your check using black or blue ink.

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Pay your current bill at any Chase Bank. No delinquent payments are accepted.

Pay Station:

Pay your bill at our pay center located at:

305 W. Washington St
Mon thru Fri 8:30am-5pm

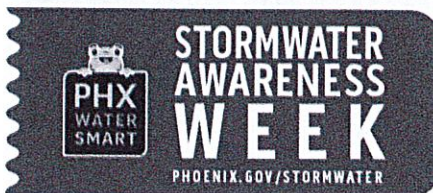
FINANCIAL ASSISTANCE

Customers may request assistance with payment of their City Services Bill, along with rent and utilities, through the Human Services Department, Community Services Program by calling, 602-534-2433 or visiting <https://www.phoenix.gov/human/services/programs/emergency>.





Diciembre 2024
Phoenix.gov/Informacion



Participa en la semana de concientización sobre aguas pluviales Stormwater Awareness Week, del 20-26 de enero de 2025.

El agua de lluvia puede arrastrar contaminantes como aceite o basura, afectando nuestros ríos, arroyos y parques. Tus acciones pueden hacer una gran diferencia y mejorar la calidad del agua de lluvia y del medio ambiente.

Visita **Phoenix.gov/Stormwater**.

Para asistir a una conferencia virtual de una hora el miércoles 22 de enero de 2025, envía un correo electrónico a WSD.ESD.Outreach@phoenix.gov.

Concejo Municipal de Phoenix

Alcade Kate Gallego.....602-262-7111
mayor.gallego@phoenix.gov
Vicealcade Debra Stark, Distrito 3.....602-262-7441
council.district.3@phoenix.gov
Ann O'Brien, Distrito 1.....602-262-7444
council.district.1@phoenix.gov
Jim Waring, Distrito 2.....602-262-7445
council.district.2@phoenix.gov
Laura Pastor, Distrito 4.....602-262-7447
council.district.4@phoenix.gov
Betty Guardado, Distrito 5.....602-262-7446
council.district.5@phoenix.gov
Kevin Robinson, Distrito 6.....602-262-7491
council.district.6@phoenix.gov
Carlos Galindo-Elvira, Distrito 7.....602-262-7492
council.district.7@phoenix.gov
Kesha Hodge Washington, Distrito 8.....602-262-7493
council.district.8@phoenix.gov

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Phoenix, AZ 85003
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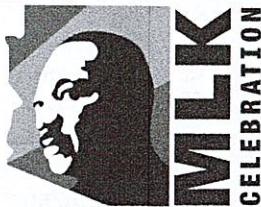


Estudiantes embajadores

El programa de intercambio juvenil Phoenix Sister Cities Youth Ambassador Exchange Program ofrece a estudiantes de décimo y onceavo grado una oportunidad de representar a Phoenix en el extranjero. Los participantes pasan de dos a tres semanas con una familia en una de las 11 ciudades hermanas de Phoenix, y luego reciben a sus contrapartes en Phoenix durante tres semanas. El programa fomenta el conocimiento global, liderazgo y amistades internacionales. Las solicitudes para el verano de 2025 están abiertas hasta el 19 de enero de 2025. Hay becas disponibles. Detalles en **PhoenixSisterCities.org**.



Premios comunitarios MLK



Únete a la Comisión de Relaciones Humanas de Phoenix para celebrar el 39° aniversario del comité de celebración Arizona Dr. Martin Luther King Jr. Asiste a uno de los muchos eventos durante el fin de semana festivo, incluyendo el desayuno de premios AZMLK Living the Dream Awards Breakfast el viernes 17 de enero de 2025.

Visita **AZMLK.org** para obtener más detalles.

Evento comunitario | Recycle PHX

El Departamento de Obras Públicas y Keep Phoenix Beautiful llevarán a cabo otro evento gratuito | Recycle PHX el sábado 11 de enero, de 7 a.m. a 12 p.m. en Christown Spectrum Mall. Se aceptarán electrónicos viejos, papel para triturar, alimentos, bicicletas, muebles y electrodomésticos, ropa, materiales de jardinería, materiales de oficina, bolsas de plástico, letreros de plástico y mucho más. Información adicional en: **KeepPHXBeautiful.org**.



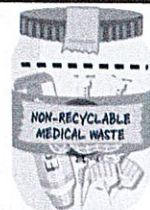
Caminata y festival anual

La Ciudad de Phoenix se unirá a Chandler, Gilbert, Mesa, Scottsdale, Guadalupe y Tempe para la caminata y festival anual Regional Unity Walk and Festival el sábado 25 de enero de 2025, a las 4:30 p.m. en Tempe Beach Park.

Todos están invitados a asistir y festejar la diversidad cultural, demostrando un frente unido contra la discriminación al promover el respeto mutuo y la comprensión entre todos los miembros de la comunidad. La caminata con velas de una milla comenzará a las 6 p.m. Se invita a los asistentes a usar camisetas rojas – habrá camisetas gratis por orden de llegada.

Para más información, contacta a Shanna Archie en shanna.archie@phoenix.gov.

Eliminación de punzocortantes



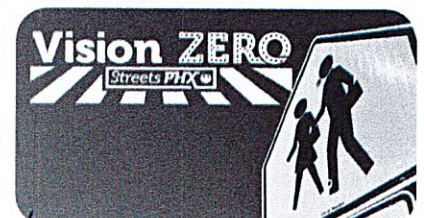
Si necesitas desechar agujas u otros objetos punzocortantes médicos, colócalos en un recipiente sellado, etiquetado y a prueba de perforaciones. Luego, ponlo en tu bote de basura - ¡no en el contenedor de reciclaje!

Los objetos punzocortantes que terminan en el reciclaje son un riesgo para la salud de quienes trabajan clasificando materiales reciclables. Más detalles en **Phoenix.gov/Health**.

Como parte de nuestro plan de acción de seguridad vial Vision Zero, el Departamento de Calles y Transporte te recuerda que siempre ¡escanees la calle en busca de ruedas y peatones!

Hagamos nuestra parte evitando distracciones y compartiendo las calles.

Phoenix.gov/Streets/RoadSafety





Phoenix.gov • DEC 2024



Help reduce stormwater pollution by participating in Stormwater Awareness Week, Jan. 20-26, 2025.

Stormwater can pick up pollutants such as oil or trash and impact our rivers, washes, and parks. Your simple everyday actions can make a huge difference and improve stormwater quality and our environment.

Visit Phoenix.gov/Stormwater. To attend a one-hour virtual conference on Wednesday, Jan. 22, 2025, email WSD.ESD.Outreach@phoenix.gov.

Phoenix City Council

Mayor Kate Gallego.....602-262-7111
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Vice Mayor Debra Stark.....602-262-7441
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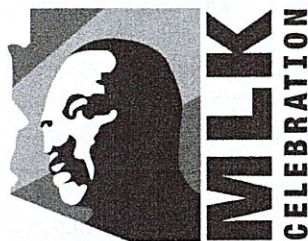
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High School Student Ambassadors

Phoenix Sister Cities Youth Ambassador Exchange Program offers high school sophomores and juniors a life-changing opportunity to represent Phoenix abroad. Participants spend two to three weeks living with a host family in one of Phoenix's 11 sister cities, and then host their international counterparts in Phoenix for three weeks. The program builds global awareness, leadership skills, and international friendships.

Applications for Summer 2025 are open until Jan. 19, 2025. Scholarships are available. Details at PhoenixSisterCities.org.



MLK Community Awards

Join the Phoenix Human Relations Commission in celebrating the Arizona Dr. Martin Luther King Jr. Celebration Committee's 39th year! Attend one of the many events during the holiday weekend, including the AZMLK Living the Dream Awards Breakfast on Friday, Jan. 17, 2025. Visit AZMLK.org for full details.

I Recycle PHX Community Event

Public Works and Keep Phoenix Beautiful are excited to announce another free I Recycle PHX event happening on Saturday, Jan. 11 from 7 a.m. to noon at Christown Spectrum Mall. Community partners will be on hand to accept old electronics, paper to be shredded, food, adult and children's bicycles, furniture and appliances, clothing, garden supplies, office supplies, plastic bags, plastic signage and so much more. Learn more: KeepPHXBeautiful.org.



Annual Walk Event and Festival



The City of Phoenix will join Chandler, Gilbert, Mesa, Scottsdale, Guadalupe and Tempe for the Annual Regional Unity Walk and Festival on Saturday, Jan. 25, 2025, 4:30 p.m. at Tempe Beach Park.

All are welcome to attend and embrace cultural diversity, demonstrating a united front against discrimination by promoting mutual respect and understanding for all community members. The easy one-mile candlelight walk will begin at 6:00 p.m. Attendees are encouraged to wear red shirts – free t-shirts will be available on a first come basis.

For more information, contact Shanna Archie at shanna.archie@phoenix.gov.

Properly Dispose of Medical Sharps



If you need to dispose of needles, lancets, or other medical sharps, please place them in a sealed, labeled, puncture-proof container (a peanut butter jar works great!). Then, put the sealed container in your landfill bin - never the recycling bin!

Sharps that end up in the recycling stream can pose health hazards to those who work at our sorting facilities.

Get more details at Phoenix.gov/Health.

As a part of our Vision Zero Road Safety Action Plan, the Street Transportation Department reminds everyone to always Scan the Street for Wheels and Feet!

Let's all do our part by avoiding distractions and sharing the road.

Phoenix.gov/Streets/RoadSafety.



Follow us online
phoenix.gov/socialVisit us online
phoenix.gov

Important Information Regarding Your City Services Bill

Late Fee:

You can maintain your city of Phoenix good payment history, and avoid a late payment fee, if your city services payment is received by the due date. Per City Code 37-88, if any portion of your bill is not paid by the due date, you will be charged a late fee of 3% on the total unpaid balance.

Payment not received in full by the date due may result in additional fees, security deposits, and suspension of service.

Per City Code 37-95 disputes of charges must be received in writing no later than 60 days after the date the charges first appeared on the bill.

BUSINESS HOURS

Business hours are 8am – 5pm,
Monday–Friday, excluding city holidays.

HOW TO CONTACT US

Contact PHX Customer Services at
602-262-6251, visit our website at
phoenix.gov/payonline or email us at
cityservicesbill@phoenix.gov for city
services inquiries and account information
changes. To utilize call relay services, dial
7-1-1.

PROJECT ASSIST

Please consider adding a tax deductible gift
to your payment amount to provide utility
assistance to low income families and
seniors in crisis. If you would like to set up a
recurring monthly gift, contact PHX
Customer Services to have it added to your
bill.

HOW TO PAY

Have your payment automatically deducted
from your bank account and never miss a
payment again. Visit: phoenix.gov/payonline
to sign up for Auto-Pay.

Online Bill Payment:

Securely pay your bill online with a credit or
debit card 24/7/365 at
phoenix.gov/payonline.

Pay By Phone: 602-262-6251

Make a payment 24/7/365 using our
automated system.

Pay By Mail:

Send your check or money order made
payable to **City of Phoenix** (no cash) to:

PO Box 29100
Phoenix, AZ
85038-9100

To ensure your payment is properly applied,
please include the attached coupon and write
your 10-digit account number on your check
using black or blue ink.

PAY IN PERSON

Chase Bank:

Pay your current bill at any Chase Bank. No
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Pay your bill at our pay center located at:

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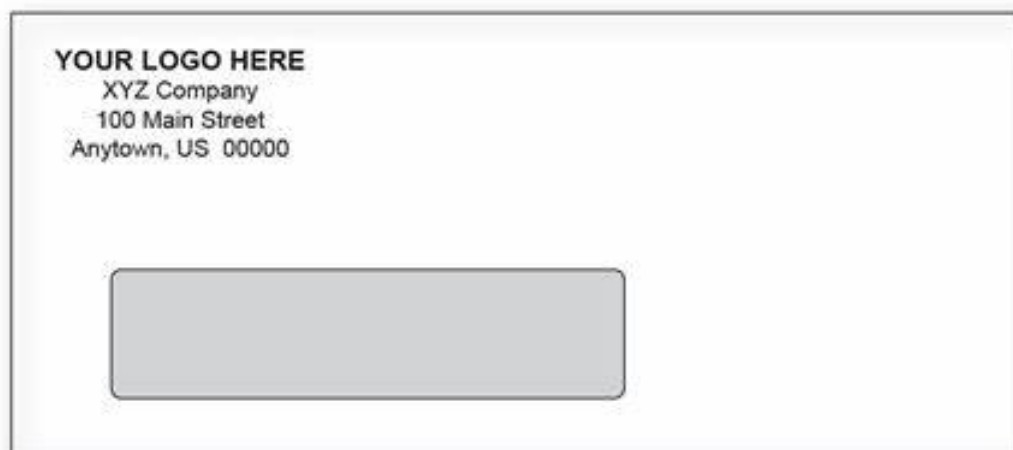
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<https://www.phoenix.gov/human-services/programs/emergency>.





#9 White Single
Window Return
Envelope



Window Envelope, Blk
Logo, Blk Messg

PARKINSON ASSOCIATION OF SOUTHWEST FLORIDA, INC.
048 GOODLETTE RD N STE 201
NAPLES FL, 34102



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 24000 NAPLES, FL

POSTAGE WILL BE PAID BY ADDRESSEE
PARKINSON ASSOCIATION OF SOUTHWEST FLORIDA, INC
1048 GOODLETTE RD N STE 201
NAPLES FL 34102-9909



10 SW Outgoing No.

Indicia Envelope



City of Phoenix
phoenix.gov


Go Green - Turn off paper bills today!

- Online bills are faster and more convenient
- Automatically receive an email reminder when your bill is ready to view
- Access your bill anytime, 24/7


Please Recycle



Pay Online
phoenix.gov/payonline

 Pay by Phone
602-262-6251

CPW0002E



PRESORTED
FIRST-CLASS
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PAID
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Phoenix, Arizona

Double Pay of \$171.98?

STAMP
REQUIRED

NIXIE 850 FE 1342 0003/04/25
ZACS<

RETURN TO SENDER
ATTEMPTED - NOT KNOWN
UNABLE TO FORWARD

SC: 85003210050 *1679-04120-25-13

CITY OF PHOENIX
PHX Customer Services
305 W Washington St #200
Phoenix, AZ 85003



PHX
AT YOUR

NIXIE 851 CC 1340 0103/09/25
 RETURN TO SENDER
 NOT DELIVERABLE AS ADDRESSED
 0103/09/25
 851 CC 1340 0103/09/25

HOVN830 851 CE 1340N C0102/25/25
UNABLE TO FORWARD/FOR REVIEW

