

### Exhibit 3 - ESTIMATED DOCUMENT VOLUME

Estimated Only for Document Volume (subject to change)										
	Printed		AutoPay Printed*		Email Delivery		Estimated Yearly Volume			
Document Category	Volume Range	Avg. Daily Volume	Volume Range	Avg. Daily Volume	Volume Range	Avg. Daily Volume	Documents Created	Documents Printed	AutoPay Printed	Documents Emailed
Regular Water Bills	0 to 36,000	19,000	1,000 to 2,500	1,600	1,700 to 3,500	2,300	5.3M	4.8M	405,000	580,000
Large Water Bills**	0 to 10	1	0	0	0	0	50	50	0	0
intercepted Bills with Letters***	0 to 50	25	N/A	N/A	N/A	N/A	7,800	7,800	N/A	N/A
Public Works Letters	1 to 25	15	N/A	N/A	1 to 5	2	6,000	5,400	N/A	600
Letters With Coupon	0 to 7,004	1,349	N/A	N/A	0 to 688	150	390,940	350,750	N/A	40,190
Letters Without Coupon	1 to 126	52	N/A	N/A	1 to 64	21	16,900	11,200	N/A	5,700
Total										

(\*) Printed bills for AutoPay customers do not include a return envelope.

(\*\*) Large water bills are those that weigh more than 1 ounce with a standard #10 envelope.

(\*\*\*) Some intercepted bills have accompanying letters; both must be manually approved before they are mailed or emailed.