

**One-Stop Operator Services RFP
RFP-CED25-OSO
Addendum #2
Issued August 29, 2025**

1. RFP – RFP Process

Please replace the following paragraph from **Section I (A)** on Page 4:

A. Introduction

The City of Phoenix Community and Economic Development Department (City), on behalf of the Phoenix Business and Workforce Development Board (Board), is seeking a One-Stop Operator to coordinate integrated workforce and employment services within Phoenix in compliance with all federal Workforce Innovation and Opportunity Act (WIOA) regulations. The agreement resulting from this RFP will be governed by Federal Assistance Listing Numbers 17.258, 17.259, and 17.278. These services are fully funded by federal funds made available to the City by the U.S. Department of Labor through the WIOA. The Stevens Amendment (P.L. 115-31, Sec. 505) requires disclosure that federal funding is being used for these services.

In the event the successful proposer to this RFP is a current ARIZONA@WORK City of Phoenix direct service provider, the successful proposer will be required to establish sufficient firewalls and conflict of interest policies and procedures compliant with [WIOA Section 121 \(d\) \(4\) \(A\) and \(C\)](#).

The successful proposer will serve as a coordinator to the required one-stop system partners and manage customer flow at the comprehensive job centers listed in **Section II (B) (2)**.