

Pre-Response Meeting

AVN RFI 19-044 (NS)

Access Control and Identity Management System(s)

Friday, August 9, 2019 – 10:00 a.m.

Aviation Department Office Building, 1st Floor, PAAB





- Introduction
- RFI Overview
- Scope Overview
- Questions



- ❑ Aviation Contracts & Services

- ❑ Nichol Shrum, Procurement Officer

- ❑ Aviation Technology

- ❑ Daver Malik, Assistant Chief Information Officer

- ❑ Ram Chirumamilla, Lead IT System Specialist

- ❑ Aviation Public Safety and Security

- ❑ Shawna Larson, Deputy Aviation Director



Questions and Answers (Q&A)



- Submit written questions by **Friday, August 16, 2019**
 - 10:00 A.M. local Arizona time
 - Email: busopps.aviation@phoenix.gov
 - Include the RFI Number and Title in the Email

- Written questions **ONLY**
 - Some questions may be answered verbally today
 - Written answers **supersede** verbal answers
 - All questions and responses will be published via an addendum

- Q&A addendums available at:
<https://solicitations.phoenix.gov/Solicitations/Details/535>





DEADLINE

Friday, August 30, 2019

At 10:00 A.M.

Local Arizona Time

LATE RESPONSES WILL NOT BE REVIEWED



Each Respondent must submit the following information in a sealed response package:

- One (1) original Response
- Six (6) hard copies of the Response
- One (1) electronic copy of the Response on a USB drive

Submittal Requirements

- ✓ One page cover letter by authorized signatory
 - ✓ Tab 1: Company Background and Experience
 - ✓ Tab 2: System Information
 - ✓ Tab 3: Access Control and Identity Management General Information
 - ✓ Tab 4: Signed Addenda, if applicable

***Refer to the RFI for specifics**



Aviation Department Office Building
2485 East Buckeye Road
Phoenix, Arizona 85034



Scope Overview





The City of Phoenix Aviation Department (City) owns and operates three airports; Sky Harbor International Airport (PHX), Deer Valley (DVT) and Goodyear (GYR).

Our airports are mandated by the Transportation Security Administration (TSA) to validate identity to protect passengers, staff, aircraft, and airport property. Currently PHX has separate systems to manage their Access Control (ACS) and Identity Management System (IMS) requirements. PHX's access control restricts admittance to a physical area while the IMS issues the mechanism (badge), to gain access to those areas.

The City invites responses from the Access Control and Identity Management industry through qualified firms experienced in comprehensive deployment and support of Access Control and Identity Management solutions in medium to large hub airports or similar size corporations or entities.



Current Environment

IMS

1000+ users, 25K cardholders across three airports

Track identities

Control access

Issues access media

Track TSA -mandated security checks

Track training

Track privileges

Payment management

Violation tracking

Send notifications (emails)

ACS

100+ users, 25K cardholders across three airports

Access control with two factor authentication

Alarm monitoring

Device status monitoring

Video monitoring and integration with alarms

Covert alarm monitoring

Reporting

Visitor Management

Time clock



Project Overview

The purpose of this RFI is to obtain information about maintaining or replacing the IMS and Access Control systems at the three city owned airports to determine the direction and for an upcoming procurement. The current maintenance contracts are due to expire June 2023.

To reduce cost, risk, project time and duration, as well as migration efforts, the City requests respondents to consider maximum re-use of current IMS and Access Control investments, where possible. Where vendors have an IMS or Access Control component or solution they believe is superior to an existing component or provides an advantage to our airports, they should explain why and how their proposed solution or solution component would better meet the goals and objectives in the City's initiative.

★ Respondents are reminded, however, that it is the goal of the RFI to understand what IMS and Access Control vendors have to offer that will complement the existing environment, where possible, and replace only where needed and justified.



The objectives of this RFI are to obtain information regarding:

Option 1 - Support and maintain existing system(s)

Provide support and on-going maintenance of existing hardware and software for:

- Access Control System
- Identity Management System
- Both

This option explores the possibility of continuing with existing systems but leveraging service providers other than current providers for on-going maintenance and support.

Option 2 – A solution that integrates with existing hardware infrastructure

Keep existing hardware, replace software and provide support and maintenance for:

- Access Control System
- Identity Management System
- Both

This option explores the possibility of keeping existing hardware in both systems but replacing the software component(s) through a backend software solution provider.



Option 3 - Solution to replace some hardware/software

Retain existing hardware/software where possible and provide support and maintenance for:

- Access Control System
- Identity Management System
- Both

This option explores the possibility of retaining hardware and software of one or both systems where possible and replacing with new hardware and software where needed. This option could result in either continuing with existing maintenance and support provider after such changes or transition to new service providers.

Option 4 – Solution to replace all hardware/software

Replace all components and provide support and maintenance for:

- Access Control
- Identity Management
- Both



Other options in the industry

Possible solutions that have not already been discussed, for:

- Access Control
- Identity Management
- Both



Thank You for Attending!

