



EXHIBIT A – CORRECTIVE ACTION TIMEFRAMES

CITY OF PHOENIX
200 W. Washington
St., 9th Floor
Phoenix, AZ 85003

Corrective Action Time Frames

Removal of Debris/Illegal Dumping	24 Hours
Flooding in Streets/Parking Areas (shut off water)	2 Hours
Emergency/Hazard Response	4 Hours
Flooding in Streets/Parking Areas (repairs)	1 Working Day
Irrigation Repair	2 Working Days
Water Budget Exceedance > 20%	2 Billing Cycles
Weed Control	3 Working Days
Turf Mowing/Fertilization	2 Working Days
Pruning and Tree Maintenance	3 Working Days
Visual Obstruction	1 Working Day
Pest Control	5 Working Days
Seeding	5 Working Days
Replanting	10 Working Days
Dead Plant Removal	2 Working Days
Schedules	2 Working Days
Restaking	1 Working Day