



SOLICITATION ADDENDUM #1

Issuance Date: October 14, 2021
 Solicitation Number: RFP PTD21-007
 Solicitation Due Date: 11/22/2021, 2:00p.m. MST (Local Time)

TABLE 1

CITY OF PHOENIX
Public Transit Department
302 N. 1st Avenue
8th Floor
Phoenix, AZ 85003

Item #	RFP Page	Section #	Section Title	Specification Language	Question	City of Phoenix Response
1	18	1.34	OFFER EVALUATION CRITERIA	<p>Evaluation Criterion #2 – Method of Approach</p> <p>- <u>Sub-criteria #1</u> – Describe the Offeror’s strategies for improving service quality, productivity, and performance. Include tasks, resources, innovative methods, and proposed timelines for implementation.</p>	<p>Would the agency be open to innovative approaches that combine dedicated and non-dedicated supplemental fleets? Supplemental taxi and/or TNC/rideshare services provide flexible capacity on a per-trip basis, and could work together with dedicated fleets to cost-effectively address unmet transportation needs and increase overall service efficiency (e.g., leveraging supplemental fleets for overflow, low-density, or late PM/early AM trips).</p>	<p>Proposals that are, at a minimum, responsive to the requirements of the RFP will be evaluated on their merits.</p>
2	91	5.	OVERFLOW SERVICE	<p>“...Contractor shall submit a quality assurance plan outlining Contractor’s procedure(s) for monitoring subcontractor’s performance of overflow service within 60 calendar days of contracting with any subcontractor for the provision of overflow service. All trip information from the qualified transportation provider shall be entered into the Trapeze-based Automated Scheduling and Dispatch program within one week of actual service provision. Currently, the CITY uses Trapeze PASS version 19.0.6.0.”</p>	<p>RE: the overflow service scope of work: To encourage innovation in service delivery while still working to ensure rider safety, would the agency consider alternative, real-time, technology-based mechanisms that strictly enforce zero tolerance drug and alcohol policies, assuming any future program is designed such that the taxicab exception to 49 CFR Part 655 applies? These zero tolerance policies and real-time enforcement mechanisms are common to shared mobility platforms, and meet statutory requirements established by the State of Arizona.</p>	<p>See Section VI – Scope of Work, 5. Overflow Service. Proposals that are, at a minimum, responsive to the requirements of the RFP will be evaluated on their merits. No change to the project scope is warranted.</p>



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3	91	5.	OVERFLOW SERVICE	<p>“Contractor shall be responsible for subcontractors’ compliance with all Contract requirements, Phoenix Dial-a-Ride standard operating procedures and policies, applicable Federal, State, County and local laws, ordinances, and regulations during the provision of transit services, and contracted automobile liability insurance requirements...”</p>	<p>RE: the overflow service scope of work: The State of Arizona has established statewide requirements for the safe and legal delivery of transportation services through a transportation network company (TNC). To encourage innovation in service delivery and allow some trips to be dispatched to shared mobility providers (e.g. overflow, late PM/early AM), will the agency accept these statutory requirements as an alternative to the driver, vehicle, training, insurance, and other requirements described in the Scope of Work, where they overlap?</p>	<p>See Section VI – Scope of Work, 5. Overflow Service. Proposals that are, at a minimum, responsive to the requirements of the RFP will be evaluated on their merits. No change to the project scope is warranted.</p>
4	6	1.3	SCHEDULE OF EVENTS	<p>Offer Due Date and Submittal Location: November 8, 2021, at 2:00 PM MST (Phoenix local time)</p>	<p>We request the City extend the Due Date by a minimum of 30 days. Time is needed to effectively put together a comprehensive proposal for the City on a complex service such as this, finding and securing a facility, performing a full DBE outreach and contemplating the responses from questions will require at least 60 days of time to responsibly respond to a RFP of this scope. With service not starting until July 2022 there should be time to allow for an extension which should provide competition for this project. .</p>	<p>The due date for all offers is extended by two (2) weeks: From - November 8, 2021, 2:00 PM (PHX Local Time) To – November 22, 2021, 2:00 PM (PHX Local Time)</p>